



SHOWDAILY

OFFICIAL RISKWORLD™ COVERAGE



RIMS Community Supports Georgia-Based Foundation for Hospital Art

by Josh Salter, ARM, RIMS-CRMP

The global risk community is being asked to come ready to paint as part of the RISKWORLD® Community Service Project benefitting The Foundation for Hospital Art. Sponsored by ESIS (a Chubb company), RISKWORLD 2023 will feature painting stations outside of the RISKWORLD Marketplace for risk professionals to jointly paint Vincent van Gogh renderings. Each one signed "Painted with Love at RISKWORLD 2023," the renderings will be shipped to healthcare facilities around the world for permanent installation.

The Foundation for Hospital Art, based in Woodstock, Georgia, is dedicated to involving patients and volunteers worldwide to create colorful, soothing artwork donated to hospitals to help soften the often-stressful hospital experience. Since its inception in 1984, over 1,000,000 volunteers and patients have united to create over 50,000 paintings for over 7,500 hospitals in 195 countries.

"It is always a beautiful moment and sight when a group of people come together to make a difference in their community," said Scott Feight, Executive Director, Foundation for Hospital Art. "At RISKWORLD, you have individuals that are not only dedicated to their profession, but who are also committed to helping our Foundation achieve its mission

and provide critical emotional support to hospital patients and medical personnel. Foundation for Hospital Art sincerely thanks RIMS, ESIS, and the risk community for their generosity that will undoubtedly leave a legacy of care and comfort for others around the world."

"Risk professionals around the globe are committed to the safety, sustainability, and overall well-being of our communities," said RIMS CEO Gary A. LaBranche, FASAE, CAE. "Art lifts spirits and helps in healing; the RISKWORLD Community Service Project taps risk professionals' artistic talent and altruistic spirit to make a difference in the lives of others. ESIS continues to be an incredible partner in helping RIMS support The Foundation for Hospital Art's mission."

Demonstrating its gratitude for the city that hosts RISKWORLD, RIMS identifies a local charity and develops fun and engaging activities for RISKWORLD attendees to give back.

For those interested in getting more involved after RISKWORLD, The Foundation for Hospital Art offers many opportunities for individual volunteers, as well as step-by-step instructions for groups to host PaintFests® at their gatherings. Visit www.hospitalart.org for more information. ■

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Explore a World of Resilience at RISKWORLD 2023

by Shauntay Jones

Welcome to RISKWORLD! We're excited to have you here in Atlanta. The risk management profession is more important than ever given record inflation, an impending recession, supply chain issues, climate-related risks, and more. Risk professionals must anticipate and mitigate myriad risks, be strong communicators, have a global perspective, think strategically, and much more. Over the next three days, discover the education sessions, networking opportunities, and modern solutions you need to mitigate risks for your organization.

RISKWORLD offers a diverse range of opportunities to elevate your risk program and career. How will you improve your professional and personal development? Here are some ways you can start:

Awaken to new possibilities at work. Hear **opening keynote speaker Johnny C. Taylor Jr.**, President & CEO of SHRM, and author of *Reset: A Leader's Guide to Work in an Age of Upheaval* at the General Session on Monday, 7:30 am–9:30 am. Learn how you can

reinvent, reinvigorate, reimagine, and reset your organization and the people you lead. Then supplement your knowledge with sessions from the Career Development track.

Innovate with jazz guitarist and tech entrepreneur **Josh Linkner** at the **Leadership Keynote** on Monday, 12:00 pm–1:15 pm. Embrace the principles of collaboration, transformation, and agility while you help Josh "compose" a new jazz song.

Get an industry outlook from **Evan G. Greenberg**, Chairman and CEO of Chubb Limited and Chubb Group, at the **Breakfast Keynote** on Tuesday, 8:00 am–9:15 am. Hear his insights on the future of risk management and insurance.

Visit the RISKWORLD Marketplace to find providers and products that will help you generate solutions for your organization. There are more than 280 exhibitors for you to choose from in 77 categories such as crisis management, disaster recovery, enterprise risk management, environmental services, insurers, recruitment/placement firms, workers' compensation, and more.

Attend the networking receptions and luncheons in the Marketplace. Take advantage of this opportunity to network in-person. Build connections and exchange business cards with your peers over some of Atlanta's best cuisine. You might just meet your future colleague or business partner.

Stay current on the latest issues facing the risk profession at Trending Now sessions. These sessions cover significant innovations and social, economic, legal, and political issues that risk professionals must be aware of and prepared for.

Check out a Diversity, Equity & Inclusion session. Great results are born out of collaboration; make sure that everyone is included. Attend a workshop to increase your cultural knowledge and sensitivity. Sessions include: "Inclusive Mentoring 101" and "HBCU Risk and Insurance Engagement Roundtable."

Gain inspiration from closing **keynote speaker Danica Patrick**, NASCAR Driver and one of the most recognizable athletes in the world. ■



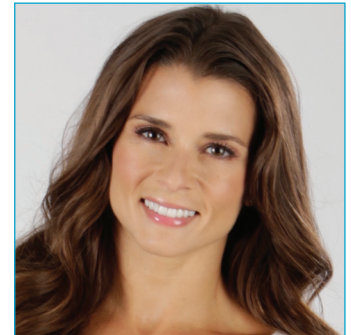
JOHNNY C. TAYLOR JR.



JOSH LINKNER



EVAN G. GREENBERG



DANICA PATRICK

Get Social at RISKWORLD 2023

At RISKWORLD 2023, attendees, exhibitors, staff, and industry press will be posting a play-by-play of conference events and activities on social media. Get in on the action and interact with your fellow attendees. Share your photos/experiences and ask questions—we want to hear from you.

Social media sponsor Alliant will also be reporting throughout the conference. Look for their posts on the live social media feed in the Marketplace and on screens throughout the Georgia World Congress Center.

In addition, don't forget to download the RISKWORLD 2023 Mobile App to keep up with the latest news and information. Simply download the RIMS Events app and enter the login information you used to register for the conference. WTW is the

gold sponsor; Alliant is the silver sponsor.

Check out RISKWORLD TV Live Studio at booth #831 for live updates and interviews throughout the conference. You can watch daily recaps, interviews with special guests, event highlights, and coverage.

After the conference, videos will be available at RIMS.org. RISKWORLD TV Live Studio is sponsored by Alliant. ■



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Q & A



“We call it a ‘community’ because that’s really what it is. It’s a group of passionate professionals who are dedicated to working together to advance risk management...”

2023 RIMS President Jennifer Santiago

Interview by Justin Smulison

RIMS 2023 President Jennifer Santiago, MBA, RIMS-CRMP, ARM, is the director of risk management and safety for Wakefern Food Corp. Previously, Jennifer was the Assistant Vice President & Chief Risk Officer at Penn State University and has held risk management positions at organizations such as Novartis Pharmaceutical Corporation and Ingersoll Rand.

Jennifer sat down with RIMS to discuss her goals for the year and her thoughts on risk management’s future.

RIMS: How does it feel to serve as RIMS’ 69th President?

Jennifer Santiago: It’s definitely an honor. I’m really proud to be able to give back to RIMS and the professional community that has done so much for me throughout my career.

The mission of RIMS is to advance the risk management profession and there are so many benefits to being a part of this community.

We call it a “community” because that’s really what it is. It’s a group of passionate professionals who are dedicated to working together to advance risk management capabilities [and] strengthen organizational resiliency for a more sustainable world.

RIMS: What are some of your goals as president?

JS: RIMS has been around for 70-plus years, so my primary goal is to support and drive that momentum.

In 2008, we faced the financial crisis, and, during that time, the spotlight was directed on risk management. Now, with the pandemic in 2020, that spotlight is once again on us, and I strongly believe risk professionals met the challenge head on. We are fortunate to have a 360-degree view of our organizations, and this was critical to understanding and responding to a very complex, evolving risk landscape in which decisions were made based on minimal information. Resiliency quickly became our mandate and that word—RESILIENCY—guides my RIMS presidency.

It’s beyond just making sure our organizations are resilient; it’s about our own professional journey, too.

RIMS is here to help us get R.E.A.D.Y for whatever comes next. The R in “ready” stands for “reconnecting” and strengthening the bonds that tie this community together.

The E is all about “education” and making sure RIMS content is relevant. The A is for “advocating”—advocating for the profession, career advancement, and for legislation that impacts our work. The D signifies RIMS’ focus on DE&I—something that must be the foundation for everything we do. And lastly, Y—that’s YOU. It’s about coming together, sharing, and building a more powerful professional community.

I’m going to sneak one more in. Risk professionals must also think big and be bold. I really want to see more risk professionals reach that chief risk officer level—sitting in the C-Suite, serving as board directors, and providing that risk lens across organizations. I know RIMS can help us get there.

RIMS: Why is DE&I so important to you and why do you feel that risk professionals should be focusing on it?

JS: I’m very passionate about DE&I on a personal level. And I believe it’s not just something that risk professionals should focus on—it’s for the benefit of everyone, everywhere.

We have wasted too many years trying to bolt DE&I onto other things so that we can check the box. Risk management is about identifying risks and connecting dots across the organization. Bringing people together to solve problems is what we do, and our work depends on diverse perspectives and experiences.

Risk professionals should expect and require more from their organizations and service providers. Focus both internally, with your own organizations, and externally, using the strength of your buying power to drive change.

RIMS must be intentional about DE&I, too, and ensure the Society continues to create a safe space where DE&I can thrive, and people can bring their true self and feel welcomed. (Continued on page 15)

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FRESH FROM RIMS

Cyber Threats to Cyber Education at RISKWORLD

by Josh Salter, ARM, RIMS-CRMP

Each year, the fear of succumbing to a cyberattack remains the consensus top risk that all organizations struggle to proactively address. While banks and credit card companies have tightened their cybersecurity protections, industrial facilities have lagged behind—and cyber predators know it.

Industrial facilities have become big targets for hackers who see them as easier prey than other entities. “Industrial Cybersecurity: A Growing Threat”—an executive report authored by TÜV SÜD Global Risk Consultants—explores the mounting risk that industrial facilities face, as well as the advantages of cyber assessments, training, preparedness, and compliance factors to keep facilities resilient.

Industrial cybersecurity is the process of protecting industrial control systems from cyber threats. From the temperature sensors in boilers to turbines generating power, virtually every part of the interconnected system is vulnerable to these institutions.

The report identifies the five reasons hackers increasingly target industrial facilities: weak security, legacy systems, sparse updates, high-value targets, and impact potential. It looks at different regulations, as well as the effectiveness of implementing risk engineering at the corporate level, site level, and throughout the supply chain.

RISKWORLD offers a wide selection of

solutions in the Marketplace, as well as education sessions for risk professionals to learn the latest trends and strategies for enhancing cybersecurity, proactively addressing cyber risk, and developing a risk financing strategy to prevent and mitigate disruptions caused by a breach. Cyber sessions at RISKWORLD include:

MONDAY, MAY 1

Using What You Already Know to Make Cyber Risk Decisions: A Crash Course in Cyber ERM for Executives

Top Four Ways to Mitigate Cyber Risk Through Best Security Practices

Ransomware Postmortem: The Anatomy of a Cyber Breach

Cyber Risk in the Metaverse

TUESDAY, MAY 2

Cyber Coverage in an Era of International Sanctions and Cyber Warfare

Cyber Claims Management: Dispelling Myths and Distilling Realities

Cyber Insurance: Driving Improvement or Driving Complacency?

Prioritizing Cyber Security Strategies Amid the IT Talent Gap

Autonomous System Cyber Security Management

Quantifying the Value and Impact of Cyber Security Controls

Your Ransom Risk Playbook: Attack Planning, Insurance and OFAC Compliance

ERISA Plan Cyber Security Program Best Practices

WEDNESDAY, MAY 3

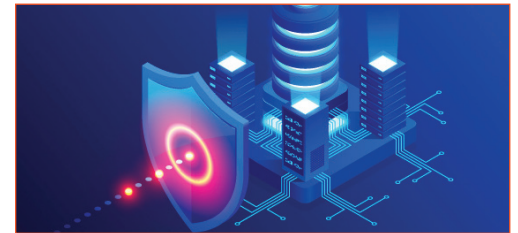
Maximizing Cyber Coverage Renewals in a Hard Market

How to Quantify (And Manage) Cyber Risk

We Survived the Ransomware Scourge. What's Next?

Using ESG and ERM to Drive Better Cybersecurity Outcomes

RIMS Risk Knowledge online library and *Risk Management* magazine house hundreds of research reports, articles, workshops, and webinars that address nearly every risk imaginable. To browse this wide selection of insight, visit www.RIMS.org or download the RIMS Mobile App today. ■



TUESDAY PREVIEW

Don't miss these must-attend events tomorrow, May 2!

2023 Spencer/Sedgwick 5K FunRun

6:30 AM – 8:00 AM | WESTSIDE PARK, 1600 JOHNSON ROAD

Help raise awareness and funds for the Spencer Educational Foundation. Run/walk 2.5 miles and enjoy the Atlanta's largest green space. On-site registration available.

New! Breakfast Keynote:

An Industry Outlook with Evan Greenberg

7:30 AM – 9:00 AM | THOMAS MURPHY BALLROOM

Evan G. Greenberg, Chairman and CEO of Chubb Limited and Chubb Group, shares his insights on the future of insurance and risk management. *Doors open at 7:30 am. Breakfast service ends promptly at 8:00 am.*

Community Service: Foundation for Hospital Art

9:30 AM – 5:00 PM | LOCATION TBD

Help paint multi-canvas artwork, which will be permanently installed in hospitals. *Sponsored by ESIS, A Chubb Company*

Marketplace Luncheon: Atlanta's Finest

12:00 PM – 1:15 PM | MARKETPLACE

Enjoy some of ATL's best cuisine: smoked brisket, barbecue chicken, mac n' cheese, Georgia-grown salad, and peach cobbler.

Marketplace Reception: Little Five Points

4:00 PM – 5:00 PM | MARKETPLACE

Reconnect with your colleagues over barbecue pork sliders from one of Atlanta's coolest neighborhoods.



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RISKWORLD MarketPlace

by Shauntay Jones

The Marketplace features more than 280 exhibitors and thousands of risk professionals traveling from booth to booth. It's an overwhelming experience even for the veteran RISKWORLD attendee. What booths should you visit? In addition to visiting booths related to your organization's industry or needs, we recommend checking out these booths:

Thought Leader Theater (Booth #1257)

RIMS Thought Leader Theater, sponsored by Swiss Re Corporate Solutions, hosts 20-minute interactive discussions on topics such as claims, risk retention, intellectual property, risktech, workers compensation, crisis management, and more.

Innovation Hub (Booth #1956)

Visit the Innovation Hub, sponsored by WTW, for an educational experience that features exciting 20-minute presentations on developments in emerging risks, claims, and cyber risks.

DE&I Lounge (Booth #1741)

RISKWORLD is shining a spotlight on DE&I. Stop by the DE&I Lounge, sponsored by Marsh, located near RIMS HQ. Participate in coffee chats on top DE&I issues, including allyship, talent revolution, and measuring metrics. Meet risk professionals from similar backgrounds at Community Pop-Ups, a new feature.

RIMS HQ (Booth #1551)

Be sure to visit us at RIMS HQ, your go-to place for learning and building valuable connections with RIMS members and the larger risk community. Here are resources you should take advantage of at RIMS HQ:

Wellness ZENter

Visit the Wellness ZENter, sponsored by Sedgwick, to achieve zen and stay focused throughout your RISKWORLD experience. Sedgwick experts and industry leaders will discuss ideas that can guide your next steps toward health and productivity in the workplace. Sessions will cover managing chronic pain, mental health awareness, and sleep hygiene. You can also take a quick break and relax with the help of therapy dogs.

Publications Corner

Download the latest RIMS publications and reports that will help you become an even more informed risk professional. Recent publications include the January/February 2023 and March/April 2023 issues of *Risk Management* magazine.

Member Lounge

You're sure to need a break after walking all over the convention center. Take a load off in this exclusive members-only area. Network and relax with your fellow RIMS members as you enjoy complimentary refreshments. Not a RIMS member? Learn how you can join to enjoy this and many other RIMS member benefits.

Global Studio

We also recommend that you visit the Global Studio, sponsored by TÜV SÜD Global Risk Consultants, to check out a global session and learn about RIMS' global development activities. Attend broader sessions such as "2023 Travel Risk Forecast: Key Travel Risks That Insurers Should Prepare For" or region-specific sessions such as "Regulatory Challenges and Business Trends in Key Latin American Markets."

Stop by RIMS HQ to say hello and grab giveaways—we can't wait to meet you! ■

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Q & A



“...every day we are managing risks on behalf of our organizations and it’s for their most important asset, which is people.”

RISKWORLD 2023 Keynote Speaker Johnny C. Taylor, Jr.

Interview by Justin Smulison

The RISKWORLD opening keynote will be delivered by Johnny C. Taylor, Jr., President and CEO of the Society for Human Resource Management (SHRM). A positive and prolific speaker, Taylor is also the author of *Reset: A Leader’s Guide to Work in an Age of Upheaval*, and his address is sure to inspire RISKWORLD attendees as they continually update their work and management styles.

He joined RIMS to discuss how professionals at all levels can reinvent, reinvigorate, and reimagine their organizations and the people they lead.

RIMS: You will be kicking off RISKWORLD on May 1st. What will you discuss during your keynote address?

Johnny C. Taylor, Jr.: I’m going to spend some time taking us back to March 13, 2020—Friday the 13th—the day when the federal government and countries around the world decided the world would be different from that point forward. I was working on *Reset* at the time under another title and it was clear after several weeks that would have to change, because how we worked, where we worked, and who would work, transformed on that day.

So, I’m going to take them on a journey from what was before COVID, [which] we kind of jokingly refer to as ‘BC’—‘before COVID.’ We’ll get to now, ‘AC,’—‘after COVID’—and really follow how the employee mindset and their relationship with their employers have changed over the past three years. We’ll identify the pivotal moments and lessons, some positive and not-so-positive, but all instructive.

RIMS: You were a lawyer before you moved over to Human Resources. What inspired that transition?

JT: I was a labor and employment lawyer for much of my practicing career. I realized that I was being called in by either a hiring manager when I was in-house, or by a client when I was in outside law firms, to fix problems. Frankly, I was a pretty good litigator and could help companies solve for that. What I began to appreciate was how much more effective I could be if we prevented some of these problems; if we

gave people workplaces that were free of harassment; ensured that people could come to an environment where it wasn’t hostile every day, we could pay people on time and pay them equitably. And I just figured it would be a much better way to serve and add value to the organization if I was in HR, as opposed to the legal department.

RIMS: Similarly, a lot of risk managers came from other professional fields. What advice do you have for other professionals who are their organizations’ de facto risk managers, and vice versa?

JT: Appreciate the fact that you are a risk manager—even if you’re in HR, for example. That’s because in a knowledge-based economy, our asset increasingly is people. That’s all many companies have, and those people innovate and create new products and new services.

So, in the process of managing those human resources one has to effectively take into consideration the risk, and it becomes like a marriage of HR and risk management. I tell my HR folks all the time and those who are busy doing the work around the globe, that every day we are managing risks on behalf of our organizations and it’s for their most important asset, which is people.

Attend the opening keynote at the Georgia World Congress Center’s Thomas Murphy Ballroom on May 1 at 7:30 am.

For more with Johnny C. Taylor, Jr., hear him on RIMScast at www.RIMS.org/RIMScast. ■



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SESSION SPOTLIGHT

How to Take Risk Off the Books and Demonstrate Your Value to the C-Suite

by Scott Webb, HUB International and Donald Vana, Cleveland-Cliffs

Company executives are always looking at the bottom line. When it comes to insurance, the C-suite often sees it as a transactional fixed cost, and their main concern is how to reduce it. However, they may be overlooking the ways risk managers can reduce exposures by removing risk from the balance sheet.

In our Tuesday, May 2 session at RISKWORLD, “How to Take Risk Off the Books and Demonstrate Your Value to the C-Suite,” we offer guidance on how to connect risk managers to the C-suite and outline nine business drivers that will help make their approach more strategic.

The Evolving Role of the Risk Manager

Although risk management has historically been seen as a transactional part of the company, it doesn't have to be. In fact, company executives are often eager for strategic leadership from their risk management team.

A risk manager may be so focused on getting through the renewal cycle that they fail to think about how they impact other areas of the organization. And yet a risk manager's strategies could both protect the organization's bottom line and potentially reduce the overall cost of insurance. Plus, being seen as more of a strategic partner helps executives appreciate the potential greater value the risk management team offers.

As a risk manager, you have the skills and experience to analyze business drivers, such as obstacles to growth and supply chain challenges, and find creative insurance solutions to mitigate those exposures. This might include using blanket trade credit policies to shore up uncollectable accounts or placing inventory under a policy separate from property.

9 Drivers of Business-Focused Risk Managers

In our session, we identify nine business drivers that can help risk

managers speak the language of the C-suite and contribute strategic value to the company, which are all commonly found in annual 10K filings governed by the U.S. Securities and Exchange Commission:

1. Growth
2. Obstacles to growth
3. Key assets
4. Key liabilities
5. Supply chain
6. Customer base
7. Key risks
8. Key financial matrix
9. Corporate structure

Risk managers can use these critical business drivers to understand the business from the C-suite's perspective and help identify and unlock significant risk mitigation. For example, a risk manager can analyze the business' culture, succession plan, and subsidiaries to identify previously unrecognized risks. They can also explore the complexities of the company's clientele to understand how that might impact the business; examine the supply chain to pinpoint bottlenecks; look into C-suite performance and corporate tax to better understand the economic position of the company; focus on the company's liabilities and casualty expenses to protect the organization's future; discuss scaling goals; identify what might be hindering the company's growth—and more.

Ultimately, when risk managers become more strategic, they can increase cost savings, optimize balance sheet protection, help attract talent and reduce employee turnover, and decrease tax liability.

For more on becoming a strategic risk manager and partner to your business' C-suite, join our session on Tuesday, May 2 in B309 from 10:45 am to 11:45 am EDT at the Georgia World Congress Center. ■

RISKWORLD Snapshots





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RISKWORLD'S Diversity, Equity & Inclusion Opportunities Focus on Connections and Learning

by Josh Salter, ARM, RIMS-CRMP

With risk professionals from all corners of the world and from different backgrounds at RISKWORLD®, RIMS took this opportunity to highlight the importance of DE&I in the risk community.

"Building a corporate culture that recognizes the value of inclusion and that creates opportunities for everyone within the organization to share information, ideas, and experiences is critical to risk management's success," said RIMS President Jennifer Santiago, MBA, RIMS-CRMP, ARM. "There is no better place than RISKWORLD to elevate the importance of DE&I and RIMS is proud to facilitate these meaningful engagements in Atlanta."

Marsh shares DE&I as a priority and, together with RIMS, helped to create a powerful program that includes networking opportunities with industry leaders at the DE&I Lounge and a DE&I track of education sessions that address the most pressing issues impacting underrepresented members of the risk community.

Further supporting DE&I efforts at RISKWORLD, RIMS is proud to host leaders from the National African American Insurance Association (NAAIA), the Asian American Insurance Network (AAIN), the Latin American Association of Insurance Agencies (LAAIA), the Rainbow Risk Alliance, and other prominent associations that specifically serve diverse communities.

"RIMS draws its strength from the many diverse, insightful, and accomplished leaders who routinely share their stories and experiences with the community," said RIMS CEO Gary A. LaBranche, FASAE, CAE. "Advancing DE&I must be intentional, thoughtful, and collaborative. RIMS is grateful for Marsh's support and sincerely appreciates all the associations and groups who contribute to RISKWORLD's DE&I experience."

DE&I activities at RISKWORLD include:

Community MeetUps – This new series of networking sessions is designed to bring together underrepresented communities in a safe and inclusive environment. Participants are encouraged to engage and share their experiences and build connections. The 45-minute MeetUps will be led by industry leaders from the African American, Asian American and Pacific Islander, Latinx, and LGBTQ+ communities. Allies are welcome to join.

Coffee Chats – These 30-minute discussions led by members of RIMS DE&I Council and leaders in the industry will offer thought-provoking discussions about trending DE&I-related topics, including ESG and talent risks, risk management's role in advancing DE&I, and DE&I's impact on the future of business.

DE&I Education Track – As part of



RISKWORLD's expansive education program, this education track will address topics such as inclusion and belonging's effect on injury recovery, HBCU risk and insurance engagements, AI and discrimination, mentoring, and supplier diversity and accountability. Sessions will also include a women's leadership panel and a presentation by NAAIA.

HBCU Impact® Connects – In the Marketplace's RISKWORLD Connect lounge, RIMS will host a series of networking opportunities for students from HBCU IMPACT®, a nonprofit that works to increase the number of Black professionals in the insurance, risk management, financial services, and legal industries.

To learn about more of RIMS DE&I initiatives outside of RISKWORLD, visit www.RIMS.org/community/diversity-inclusion. ■

(Continued from page 5)

2023 RIMS President Jennifer Santiago

RIMS: There are a lot more students studying risk management now instead of falling into it by accident. Tell me about this evolution.

JS: It's really exciting to see the interest in the industry and universities embracing the education and career path. Schools around the world are developing robust risk management curriculums and students are coming out of school with a far greater understanding of the profession.

RIMS recognizes the potential of these future business leaders and the importance of strengthening the line of communication. RIMS Board of Directors will meet with members of RIMS Rising Risk Professionals

group several times this year to listen and understand their needs so that the Society is well positioned to educate, advocate, and support this next generation of risk management leaders.

RIMS: RISKWORLD is right around the corner. What are you most excited for?

JS: There are so many aspects of RISKWORLD that I am excited about and, this year, I have the honor of serving as RIMS president and ambassador to welcome everyone from around the world. My primary focus is on reconnecting our professional community. We have been through several challenging years and things don't appear to be getting any

easier. The risk management community is what sets us apart as a profession and I am looking forward to being live and in-person to get the full benefit of the sharing, collaboration, and networking that we do so well.

You will see me in the Marketplace, in the sessions, in the halls, shaking hands, exchanging ideas, and helping to support one another.

You always leave RISKWORLD feeling a little bit smarter, your heart's a little warmer, and you've got a whole new list of friends to learn from.

To hear Jennifer Santiago's full interview, visit RIMScast at www.RIMS.org/RIMScast. ■



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Atlanta Eats: | Downtown

by Shauntay Jones

Known as the “Hollywood of the South,” Atlanta has a flourishing arts scene, vibrant culture, diverse communities, and exciting nightlife. The city is surrounded by forest; there are many parks, trails, and outdoor activities to provide a respite from the bustle. Atlanta is home to some of the best restaurants and music venues in the country, providing a great opportunity to explore different cuisines and styles. Take a break between sessions to discover the culinary delights of the A.



BROOKLYN TEA

329 Nelson St SW | brooklyntea.com | 404.963.1897

Prefer tea over coffee? Head over to Brooklyn Tea for a relaxing sip of high-quality tea. Choose from a selection of over 50 teas in the categories black & pu-erh, green & white, oolong, rooibos & herbal, and seasonal. The shop also offers an all-day breakfast menu and small bites, which includes a selection of vegan pastries. ■



ATLANTA BREAKFAST CLUB

249 Ivan Allen Jr Blvd NW | atlbreakfastclub.com
470.428.3825

Start your morning off right with a Southern-style breakfast at Atlanta Breakfast Club. Enjoy delicious dishes with generous portions such as the crispy fried chicken and waffles, gulf shrimp and grits, or peach cobbler French toast. Whatever you order, make sure to add a side of biscuits. ■



NO MAS! CANTINA

180 Walker St SW Ste B | nomascantina.com | 404.574.5678

For an authentic Mexican meal, dine at No Mas! Cantina. The owners live in Mexico half the year, sourcing the best Mexican cuisine to bring back to Atlanta. The menu offers a variety of dishes including tacos, burritos, enchiladas, and seafood. Walk off your meal at the Artisan Market across the patio and shop for Mexican art, décor, fashions, and more. ■



THE SUN DIAL RESTAURANT, BAR & VIEW

210 Peachtree St NW | sundialrestaurant.com | 404.589.7506

Experience seasonal American cuisine and stunning 360-degree views of Atlanta at The Sun Dial Restaurant, Bar & View, located atop the Westin Peachtree Plaza. The menu includes options like smoked pork belly, market oysters, 20 ounce dry-aged KC strip, and butternut squash ravioli. Sure to impress, this restaurant is perfect for a business dinner. ■

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Atlanta Sights: | Midtown

by Shauntay Jones

Known as the “Hollywood of the South,” Atlanta has a flourishing arts scene, vibrant culture, diverse communities, and exciting nightlife. The city is surrounded by forest; there are many parks, trails, and outdoor activities to provide a respite from the bustle. Atlanta is home to some of the best restaurants and music venues in the country, providing a great opportunity to explore different cuisines and styles. Take a break between sessions to discover the cultural activities of the A.



HIGH MUSEUM OF ART

1280 Peachtree St NE | high.org | 404.733.4400

A work of art itself, the building's modern design by architects Richard Meier and Renzo Piano is enough reason to visit the High Museum of Art. Inside, the museum displays an equally impressive diverse collection of art. Exhibitions currently on view include “Joseph Stella: Visionary Nature,” “George Voronovsky: Memoryscapes,” “Evelyn Hofer: Eyes on the City,” and “Bruce Onobrakpeya: The Mask and the Cross.” ■



CENTER FOR PUPPETRY ARTS

1404 Spring St NW | puppet.org | 404.873.3391

Embrace your inner child at the Center for Puppetry Arts, a museum and performance center featuring live puppet shows, museum exhibits, and educational programming for all ages. Explore the extensive collection of puppets from ongoing exhibits in the Jim Henson Gallery, which includes creations from the Muppets and Sesame Street, and the Global Gallery, which explores how the art form is used across cultures. ■



Credit: Isadora Pennington

SCAD FASH MUSEUM OF FASHION + FILM

1600 Peachtree Rd NW | scadfash.org | 404.253.3132

Fashionistas and cinema buffs alike will appreciate SCAD FASH, a venue that artfully showcases designer apparel created for film. The museum provides opportunities to experience fashion and film intellectually and creatively through innovative exhibitions, creative programming, and an expansive facility. The exhibition on view is “Madame Grés: The Art of Draping.” ■



Credit: Chris Lee

ATLANTA SYMPHONY ORCHESTRA

1280 Peachtree Street NE | aso.org | 404.733.4800

Extend your stay and catch a concert from the 27-time Grammy award-winning Atlanta Symphony Orchestra. From May 4–6 they will perform Mahler Symphony No. 5, an epic 70-minute symphony composed by Gustav Mahler in 1901 and 1902. The orchestra also performs more contemporary pieces such as the film scores for “Star Wars: The Force Awakens,” “Harry Potter,” and “Jurassic Park.” ■



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