



# SHOWDAILY

## OFFICIAL RISKWORLD™ COVERAGE



## RISKWORLD Opening Keynote Presses 'Reset' and Offers 'Survival Tips'

by Justin Smulison

**R**ISKWORLD 2023 kicked off with a high-energy keynote delivered by Johnny C. Taylor, Jr., president and CEO of the Society for Human Resource Management (SHRM). Taylor looked to the last three years, a time characterized by major shifts in the way work and operations are performed, as an opportunity for the risk profession to lean in to change.

Taylor transported the audience back to their physical and mental states on March 13, 2020. On that date, following nearly a month of rising public health fears, the White House declared a national emergency concerning the COVID-19 pandemic.

"The way we work changed on that day," Taylor said. He also noted the correlation of the change in the thesis for his book—from *The Great Pause* to *The Great Reset*—to reflect the reality of the time more accurately. He said the data compiled changed and became more qualitative. "The data we collected told the story about how employees saw the world."

Based on data and interviews, along with anecdotes from his own experience leading SHRM, Taylor offered "survival tips" for the audience to use in an effort to navigate patterns in employment and productivity.

One tip was to flip the script on recent employment trends, such as how the "Great

Resignation" of 2020 and 2021 has evolved into what he referred to as "The Great Regret" of 2023. He referenced the 9.9 million currently open jobs as a negative, but one that risk professionals can help correct through methods that may have seemed counterintuitive just five years ago, such as likening career and hiring patterns to a boomerang for the employee and employer. Taylor leans into this notion by contacting recently departed employees at 30-, 60-, and 90-day intervals, to gauge if their new endeavors are gaining traction and whether their return would be suitable.

"The best companies are doing this more and more," he said. "We know regret is real and employees who felt the grass is greener realize it might not always be the case. If someone was a great performer and left on the right terms, you should consider [reaching back to them]."

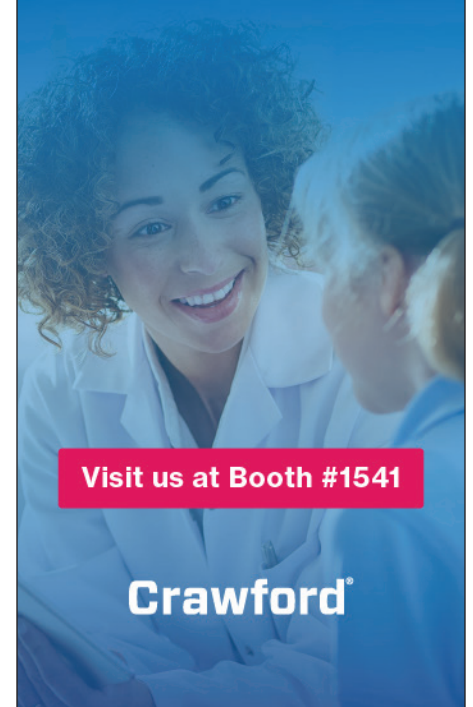
Ultimately, he left the audience with risk and survival tips that were easily accessible.

"You must not only hire for someone's technical competencies and ability to do the job, but they must be culturally aligned," he said. "News alert: They can't be culturally aligned if you don't have clarity around what your culture is. Do that, and you'll solve for 90% of the problems in the Great Reset." ■

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*“RIMS has been that vessel for exploration and discovery for the risk management community for 73 years.”*

—Gary LaBranche  
RIMS CEO

## Ready For Risk Management’s Next Voyages

by Justin Smulison

Monday’s general session at RISKWORLD 2023 maintained the energy of last year’s return to live events. Opening with an entrancing video show, the halls of the Georgia World Congress Center in Atlanta bellowed with electronic and ethereal beats, kicking off the global Society’s annual conference.

RIMS 2023 President Jennifer Santiago first took the main stage of the Thomas B. Murphy Ballroom to address the audience and help them prepare for the three days of risk management education, insight, and networking that would help them elevate their own work and careers.

“You will leave here ready—ready to lead, to take action, ready for the next step in your career, and ready to help make the world a more sustainable and resilient place,” Santiago said.

Santiago introduced RIMS CEO Gary LaBranche, who made his RISKWORLD debut after having joined the Society in June 2022. LaBranche quickly established a presence as the new face of RIMS, having appeared at RIMS global, regional, and chapter events regularly, as well as those hosted by other organizations in the past year. He unveiled a video detailing RIMS’ new 10-year strategic plan, ending with the new mission statement, which he said, “makes the case that risk management professionals play an indispensable role in making organizations more resilient, in driving strategy and decision-making, and generating better outcomes.”

“For this plan to work, it’s going to require contributions from everyone in the risk management community. From C-suite

executives and senior risk leaders to rising risk professionals and those in adjacent fields like HR and IT,” LaBranche said. “Just as important, it will require the perspective and contributions from professionals from all walks of life and from different cultures.”

Santiago and LaBranche also had major news regarding the future of the RIMS-Certified Risk Management Professional (RIMS-CRMP) certification. A strategic partnership with the Pan-Asia Risk and Insurance Management Association (PARIMA) was announced. The expansion, they said, “helps establish a global risk management standard, which is critical to the profession’s future.”

Santiago and LaBranche were joined onstage to officially sign and commemorate the historic collaboration by Franck Baron, a co-founder and chairman of PARIMA, and RIMS-CRMP commission chair Ward Ching.

LaBranche closed the general session by

beaming up a clip from the original “Star Trek” television series, in which Captain Kirk realizes that he and his crew were in the business of risk. He noted the glaring similarities between the Starship Enterprise and the Society.

“RIMS has been that vessel for exploration and discovery for the risk management community for 73 years,” LaBranche said. “For generations, RIMS has been a source of guidance, education, connections, and opportunity. But times change, new challenges emerge, and new journeys call us forth. Soon after I started my voyage with RIMS, the board of directors and the management team engaged in a comprehensive analysis and assessment process to plan for the future of RIMS. The result is a new strategic plan that charts a course for where RIMS aims to go in the future. There’s no better place to share that vision than here at RISKWORLD.” ■





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## RIMS Awards Ceremony Highlights Achievements and Risk Leaders

by Justin Smulison

Past, present, and future trailblazers were honored by RIMS at RISKWORLD during the annual Awards Luncheon, which was held this year at the Georgia World Congress Center in Atlanta.

For outstanding accomplishments in resolving high-stakes challenges, mastery of captive insurance, and invaluable contributions to the risk community and the future of the professions, Theresa Severson was named Risk Manager of the Year. Severson is the vice president for insurance and risk management at Kite Realty, and completed her term as president of the RIMS Chicagoland Chapter in 2022.

"I'm truly honored to receive this recognition," Severson said during her acceptance. She had a special message to the next generation of risk professionals. "I encourage you to attend new educational sessions and have discussions with other risk professionals to leverage the expertise of others, which will make this a stronger community."

Also raising the profile of the risk profession is Ann Marie Bitta, who was named to the RIMS Risk Management Honor Roll. The senior director of global risk management at Abbott Laboratories, Bitta's years in insurance, accounting, and treasury risk management had prepared her for the COVID-19 pandemic, a once-in-a-century health and economic crisis. As a member of Abbott's executive crisis management team, Bitta was in the trenches helping the company's functional worldwide groups

coordinate the logistical challenges of distributing BinaxNow and Panbio tests.

Judy Silverman won the Ron Judd "Heart of RIMS" Award for her volunteer contributions and resiliency. An omnipresent force of the RIMS Chicago Chapter, Silverman served as chapter president in 1993 and was a member of the chapter board from 1988 to 1993 and then again in 2010, until her retirement in 2022 as manager of insurable risk for Walgreens Boots Alliance.

Looking to the future of the practice of risk management, Emily Bloedel, who assumes dual roles of manager of contracts and legal affairs and corporate counsel at Merrick & Company, was named RIMS Rising Star for 2023. The award honors up-and-coming risk management professionals under the age of 35 or those who have seven or less years of professional experience in the industry. Bloedel has emerged as the face of the RIMS Rocky Mountain Chapter, where she serves as president, and held important roles for RIMS on a global level, including involvement planning RISKWORLD in 2021 and 2022.

Closing out the ceremony was an honor for Joan Schmit, who has inspired generations of risk professionals in her three-plus decades as a professor at the University of Wisconsin-Madison. Schmit was presented with the Harry and Dorothy Goodell Award, RIMS' most prestigious honor. The award pays tribute to an individual who has furthered the goals of the Society and

the risk management discipline through outstanding service and achievement. In addition to her career as an educator, Schmit has remained engaged with RIMS year-round, participating in the Chicago annual meeting and RISKWORLD through the Anita Benedetti Student Involvement Program and Risk Challenge events.

"It's the best job on earth to be able to meet and teach these young people who will carry on the risk profession," Schmit noted during her video acceptance. While onstage, she added. "As each person in this room understands, risk management and insurance is critical to society. We could not [...] hire employees or buy homes without it. Being able to teach it is a true honor. Each interaction with RIMS has been extremely positive and I'm constantly inspired to do more." ■

***"...As each person in this room understands, risk management and insurance is critical to society."***





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## RIMS Chapters Recognized at Luncheon

by Will Gilchrist

**F**ive RIMS Chapters were honored with Enhancing Chapter Outcomes (ECHO) Awards during the Awards Luncheon on Monday. The ECHO Awards program was created in 2017 to help chapters strategically plan and work towards attainable goals throughout the year. Chapters were encouraged to complete the ECHO planning template, submit their goals at the start of each year, and regularly report on their progress as they planned chapter events and engaged with members. At the end of the year, the chapters submitted their completed templates for ECHO Award consideration.

Here are the awardees:

### CHAPTER OF THE YEAR

#### *Upstate New York*

In recognition of its exemplary work over the past year, the Upstate New York chapter was honored as RIMS Chapter of the Year. A main goal for the chapter was to integrate diversity, equity, and inclusion (DEI) into their foundation and objectives to build an organization that better reflects the community it serves. The chapter onboarded a Director of Diversity, Equity and Inclusion at the beginning of 2022 and hosted its first ever DEI event in the fall. In focusing on diversity and inclusivity, the chapter noted there should not be a destination in creating belonging, and that this is an ongoing effort to be continually nurtured. The chapter embraced DEI as a community-wide initiative to be shared by all members of the board.

The chapter also sought to connect with students and risk management organizations in Upstate New York and build relationships with local universities to help further risk education. The chapter board created a position to focus on student engagement and worked with Le Moyne College to award the first ever joint scholarship in 2022. The chapter plans to continue this program in 2023 and beyond. By investing in student engagement and development, the chapter found that it was able to increase diversity in the chapter, build lasting relationships with universities and RIMS, and strengthen its pool of potential professional members in the future.

### ECHO AWARDS

#### *Chicago*

In 2022, the Chicago Chapter demonstrated its leadership by promoting DEI in sessions and partnering with other organizations to help facilitate discussions and develop thought leadership. The chapter determined that its mission for 2022 was to empower its peers within the local community to build a highly diverse, equitable, and inclusive culture through education and awareness of different perspectives and cultures.

The chapter provided mentorship and community in the Rising Risk Professionals network to attract students and young professionals to risk management as a career. The Chicago Chapter board also provided scholarships and the opportunity to attend the Chicagoland Risk Forum, which offered specialized programming for students and an opportunity to seek mentorship. This resulted in student attendance doubling for the Chicagoland Risk Forum from 2021 to 2022.

#### *Dallas/Fort Worth*

The Dallas/Fort Worth Chapter demonstrated its commitment to expanding community in Texas by partnering with likeminded organizations and fellow Texas RIMS chapters to offer networking and education to drive the risk management forward in the Lone Star state. The Dallas/Fort Worth Chapter formed a conference committee with other local Texas chapters to plan an inaugural Texas regional RIMS conference in 2024.

The chapter also worked to elevate diverse voices within the community and elected an all-female board for the first time in its history. The chapter also spearheaded partnerships with local universities, including Historically Black Colleges and Universities and other schools that have been historical underrepresented in the risk management community.

#### *Rocky Mountain*

The Rocky Mountain Chapter built a communication and relationship development program to reach out to non-members and non-traditional risk management students to educate them about RIMS and offer them a space in the chapter community. By offering high-quality programs and increasing outreach through platforms like LinkedIn, the chapter was able to increase followers and viewership, while maintaining strong attendance numbers as the chapter transitioned back to in-person meetings.

The chapter also sponsored students from the University of Colorado-Denver and New Mexico State University to attend RISKWORLD 2022 and the 2022 Western Regional Conference, where a record number of students traveled to California for education and networking.

#### *Saskatchewan*

The RIMS Saskatchewan Chapter faces a challenge in building a vibrant risk community for two distinct member bases that are over 150 miles and nearly three hours apart. In 2022, the chapter board committed to increasing opportunities for live education and networking to help bring these communities together. After making a commitment to hold six meetings in 2022, the chapter was able to plan and execute 10 events and an in-person golf event, surpassing its original goals. The chapter saw significant attendance growth at the golf event and at its Annual General Meeting.

RIMS Saskatchewan found that mixing virtual and in-person events/education resulted in increased engagement and satisfaction among members. For example, the chapter hosted events at the Saskatchewan Roughriders' home stadium as well as virtual wine tastings and networking. ■



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## SESSION SPOTLIGHT

# Mitigating the Risks of Discrimination When Using AI and New Technologies

by Laura Lapidus, Management Liability Risk Control Director, CNA

Although algorithmic decision making (ADM) tools, such as artificial intelligence (AI) are relatively new technologies, many companies are already using them. Human Resources departments are using ADM tools for processes, such as recruitment, hiring, performance monitoring, and terminations. Usually quicker and less costly than their human counterparts, ADM tools may have the added benefit of removing human bias from employment decisions. However, the Equal Employment Opportunity Commission (EEOC), the agency that enforces federal anti-discrimination laws, cautions that ADM tools have the potential to do just the opposite, as they may mask and perpetuate bias or create new discriminatory barriers to jobs.

A 2021 EEOC agency-wide initiative was launched to ensure that when ADM tools and other technologies are used in employment decisions, they comply with federal civil rights laws, such as Title VII of the Civil Rights Act of 1990, as amended, the Age Discrimination in Employment Act (ADEA), and the Americans with Disabilities Act, as amended (ADA). In addition, in the 2023–2027 EEOC Draft Strategic Enforcement Plan, the EEOC indicates that one of their enforcement priorities will be employment decisions, practices, or policies, in which the use of ADM or machine learning leads to discrimination based on protected characteristics.

At a January 31, 2023 public hearing, the EEOC and experts noted that the use of ADM tools may result in discrimination. Because decisions made by ADM tools are based upon data that is input into the tool, if the data is biased, the decisions may reflect or reinforce that bias. With respect to ADM tools used to screen candidates, the char-

acteristics for which they screen could be proxies for discrimination against protected classes such as gender, race, and/or age. For example, screening candidates for criminal conviction records or poor credit history, which disproportionately affect certain protected classes, could have a disparate impact on those protected classes.

Preventing disability discrimination when using ADM tools is more complex. In the EEOC guidance regarding the ADA and the use of ADM tools to assess applicants and employees, the EEOC notes that ADM tools may violate the ADA when an employer:

- Fails to provide a reasonable accommodation necessary for an individual to be rated fairly and accurately by the algorithm;
- Relies on an ADM tool that intentionally or unintentionally screens out an individual with a disability, even though that individual is able to do the job with a reasonable accommodation, because the tool did not take into account the accommodation; and/or
- Uses an algorithmic decision-making tool for job applicants or employees that violates the ADA's restrictions on disability-related inquiries and medical examinations prior to a conditional offer of employment.

In light of the EEOC focus on ADM tools, it is important to understand the risks of using these tools. Join our session "Artificial Intelligence in Employment Decisions: Does Your Organization Run the Risk of Discrimination Claims?" at RISKWORLD on May 2 at 1:30 pm. We'll explore how ADM tools may lead to discrimination, the "Promising Practices" that the EEOC has identified to assist in mitigating the risk of discrimination when using ADM tools, and current and pending legislation regarding the use of ADM tools in employment decisions. ■

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## RISKWORLD Snapshots



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## FRESH FROM RIMS

## Active Shooter Preparedness for Your Organization

by Josh Salter, ARM, RIMS-CRMP

Unfortunately, it seems like there is an active shooter incident every week. For corporate risk professionals this risk is alarming, as some are quickly realizing that their facilities are “soft targets” for attacks and that much work needs to be done to enhance security and training.

By customizing an active shooter plan that focuses on prevention, training, feedback, and post-incident protocols, employees will be mentally and physically prepared to react to violent threats, according to the RIMS Professional Report “Active Shooter Preparedness for Your Organization.”

Authored by RIMS Business Manager Justin Smulison and featuring insight from workplace violence and business continuity experts, the report highlights opportunities for risk professionals and their organizations to identify warning signs of potential attacks, best practices in communication and pre-event training, as well as strategies to implement a coordinated effort that minimizes injuries, property damage, and reduces uncertainties.

Protecting the workplace has to begin well before a shooter enters the premises, the report emphasizes. That process can begin by educating employees about warning signs and creating a venue or channel for reporting suspicious behavior.

“Most organizations’ HR departments already have a pretty good understanding and have internal processes in place,” Jay

Hart, director of the Force Training Institute told RIMS *Risk Management* magazine. Hart added that this was especially important in cases of hiring and firings and that HR and Legal need to be ready to review the validity of everything reported.

There are many plans out there for risk professionals to follow—as well as solution providers who can assist in this effort. The report highlights that many of the plans include some form of “Run, Hide, Fight” mindset. And while every active shooter situation is different, just having the discussion prepares employees, getting them thinking about the scenario and their options to escape or to minimize harm.

Steve Smith, founder and president of Guardian Defense and report contributor said, “Every individual in the organization needs to know how to respond to an active threat in order to mitigate the situation. Risk professionals are well positioned within their organizations to drive discussions, awareness, and take a leading role in the development of a workplace violence prevention and response strategy.”

The plan can’t stop there. Post-incident protocols are almost as important as those measures taken before and during an active shooter event. Leaving nothing to assumption, employees should be reminded about how to act, where to go, and how communications will be delivered.

Finally, does the plan work. The RIMS

report offers strategies for testing those assumptions.

“Putting the plans on paper, training all staff, and conducting drills are where we find the best starting point for active shooter preparedness,” Smith continued. “Build a foundation for preparedness by following a model of ‘policy, train, drill.’”

To download the report, visit RIMS Risk Knowledge library at [www.RIMS.org/RiskKnowledge](http://www.RIMS.org/RiskKnowledge). For more information about the Society and to learn about other RIMS publications, educational opportunities, conferences, and resources, visit [www.RIMS.org](http://www.RIMS.org). ■



## WEDNESDAY PREVIEW

Don't miss these must-attend events tomorrow, May 3!

## Marketplace Social Luncheon:

Explore the Gaslamp District, a San Diego Experience

12:00 PM – 1:15 PM | MARKETPLACE

Get ready for RISKWORLD 2024 in San Diego with some Gaslamp District favorites: Latin-style rotisserie chicken, beef BBQ, arroz amarillo, cinnamon sugar churros, Baja-style corn, and frijoles charros.

## Conference Finale &amp; Closing Keynote

3:00 PM – 4:30 PM | THOMAS MURPHY BALLROOM

The sessions may be finished, but there's still more to come. Attend the conference wrap-up and hear from keynote speaker Danica Patrick.

## RIMS-Sedgwick Official Closing Party

7:00 PM – 11:00 PM

SOUTHERN EXCHANGE, 200 PEACHTREE STREET NW

Let's toast to a successful RISKWORLD! Come ready to dance and celebrate.

## Be Risk Ready: What's Trending in Total Worker Health Risk Management Breakfast

7:15 AM – 8:30 AM | OMNI ATLANTA HOTEL | BY INVITATION ONLY

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## SESSION SPOTLIGHT

## How Parametric Meets Today's Need for Innovative Coverage Solutions

Parametric insurance, coverage that pays a certain dollar amount when triggered by a certain event, has grown in recent years. An Allied Market Research report found that the global parametric insurance market is expected to be valued at \$29.3 billion by 2031, up from \$11.7 billion in 2021. This increase is not surprising, as natural disasters caused \$313 billion global economic loss during 2022, according to Aon's "2023 Weather, Climate, and Catastrophe Insight" report. Parametric insurance is on track to become a mainstream option, but what about today's unique insurance needs?

### Parametric Insurance Addresses Climate Risks

Michael Gruetzmacher, Aon Commercial Risk Solutions head of alternative risk transfer and innovation in North America, will address this, the protection gap and more at "Parametric Insurance 3.0: The Missing Link to Solve the Protection Gap and Insure the Uninsurable" in the Thought Leader Theater (Booth #1257) on Tuesday, May 2 at 3:30 pm. He says, "The increase in natural catastrophe activity makes it essential for risk managers and business leaders to make better decisions to navigate climate-related events. Strategic access to capital is a must and we must find new and innovative ways to meet clients' needs in these increasingly volatile times."

Parametric insurance can increase resilience to climate fluctuations and the natural events spawned by them. For example, Aon saw a renewable energy provider in the Philippines that was concerned about the potential impact of catastrophic weather events to its facilities. Ten days after they implemented a parametric policy covering windstorm risk, Typhoon Rai struck, and a payment was automatically triggered to match storm proximity and severity.

This process not only protected the energy company from

catastrophic loss, but it did so with the elimination of the difficult, time-consuming, and complicated damage assessment work required with traditional insurance claims.

### An Innovative Solution for Lowering Total Cost of Risk

Parametric insurance is an innovative and transformative solution, well suited for "gray swan" catastrophic events. It utilizes an "if-then" model that complements and supplements a traditional indemnity program, better matching capital to the broad nature of risk from natural disasters.

It's important to take a step back to outline how risk managers should approach these solutions in catastrophe-prone businesses:

1. Parametrics as an additive solution that dovetails traditional insurance. Parametric offerings lower the cost of risk by allowing organizations to proactively increase program retention and fund a portion of a parametric solution with associated premium savings. Businesses are then able to free up capital by carrying less non-traditional risk and shrinking their protection gap.
2. Solving the protection gap. Coverage is broad. Any economic exposure arising out of an event can be insured. Uninsurable exposures become insurable, and the parametric trigger provides the "missing link" to unlock contingent capital.

Parametric insurance represents an alternative type of risk transfer that is uniquely independent, fast, and flexible. As climate change enhances the frequency and severity of natural catastrophes across the world, it is essential for risk managers and business leaders to make better decisions to navigate these events going forward. ■

## RISKWORLD Snapshots





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# Q & A



*"It's important to find what works for you. I've participated in many different networking opportunities and groups, and eventually picked the ones that fit best with my career and with me, personally."*

## Rising Star Emily Bloedel Manager, Contracts and Legal Affairs Merrick & Co.

Interview by Will Gilchrist

**RIMS:** Can you talk a little bit about how you became involved in RIMS and what your RIMS experience has been?

**Bloedel:** My initial RIMS involvement came as a student. I interned for Merrick & Company over the summer, and my boss encouraged me to get involved in local RIMS events. When I returned to Merrick full-time a few years later, the firm was still involved in RIMS. My boss encouraged me to reconnect with several people I'd met in the RIMS Rocky Mountain Chapter and begin seeking out professional development opportunities within the chapter.

Whether at the Society level or the local level, I've found RIMS members to be welcoming and willing to share their knowledge. Over time, I've been fortunate to develop a network of people I can ask for help in building my risk knowledge. My experience with RIMS has been overwhelmingly positive and allowed me to develop in ways that benefit me in my day-to-day work.

**RIMS:** How has RIMS helped you in your career and professional development?

**Bloedel:** My risk management team is small—my boss and me, until recently. RIMS provided some development opportunities that aren't available in a small department, including the opportunity to serve on my chapter board as vice president and president. I've also had the opportunity to contribute to RIMS through the Rising Risk Professional Advisory Group and the Annual Conference Planning Committee. Each of these opportunities allowed me to become more effective in working in teams and leading meetings. These skills translated well into my position at Merrick.

**RIMS:** What advice can you give other young risk professionals on how to grow in their career?

**Bloedel:** It's important to find what works for you. I've participated in many different networking opportunities and groups, and eventually picked the ones that fit best with my career and with me, personally. It can be a process of trial and error to find that fit, but it's worth the effort. I've made wonderful professional connections in addition to deep personal connections simply by being willing to put myself out there and ask people for help. ■





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## Atlanta Eats | Midtown

by Shauntay Jones

Known as the “Hollywood of the South,” Atlanta has a flourishing arts scene, vibrant culture, diverse communities, and exciting nightlife. The city is surrounded by forest; there are many parks, trails, and outdoor activities to provide a respite from the bustle. Atlanta is home to some of the best restaurants and music venues in the country, providing a great opportunity to explore different cuisines and styles. Take a break between sessions to discover the culinary delights of the A.



Credit: E Ramen +

### E RAMEN +

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E Ramen + offers outstanding homemade ramen, with an emphasis on high-quality broth and unique flavors. The restaurant also has an extensive sake & cocktail menu; your server can recommend which drink pairs best with your order. Try their award-winning options: the pork-based E Signature Ramen or the Lobster Ramen. There are also options sure to satisfy vegetarians and vegans. ■



Credit: Nan Thai Fine Dining

### NAN THAI FINE DINING

**1350 Spring St NW #1 | [nanfinedining.com](http://nanfinedining.com) | 404.870.9933**

Heralded as the best Thai restaurant in Atlanta, this 16-time Four Diamond Award-winning restaurant offers exceptional Thai food in a relaxing atmosphere. Start with Nan's Tasting Tree, an appetizer sampler that includes crispy spring rolls and chicken satay. Then follow up with either a traditional sauté like Gai Siam—the pineapple fried rice is excellent—or a curry chicken or fish dish. Cool off with the Thai tea ice cream for dessert. ■



Credit: Bulla Gastrobar

### BULLA GASTROBAR

**60 11th St NE, Atlanta, GA 30309**

**[bullagastrobar.com/locations/atlanta](http://bullagastrobar.com/locations/atlanta) | 404.900.6926**

If you're indecisive about what to eat, tapas at Bulla Gastrobar are the way to go. These delicious Spanish-style small plates allow you to try multiple dishes. We recommend the patatas bravas, crispy calamari, and ham croquettes. Know what you want? Order larger plates like paella, the Bulla burger, or grilled steak. For dessert, get the Bulla favorite churros con chocolate. ■



Credit: Atlanta Eats Out

### THE VORTEX BAR & GRILL

**878 Peachtree St NE | [thevortexatl.com](http://thevortexatl.com) | 404.875.1667**

If you're looking for a great burger, head over to the Vortex Bar & Grill, a 21+ establishment. Want a standard hamburger or cheeseburger? You can get that, and it'll be amazing. Or you can get more adventurous with Vortex's signature burgers like BBQ Bacon Mac n' Cheese, the peanut butter-laden Fat Elvis, or the spicy Hell's Fury. Order a drink with your burger from the extensive drink menu. ■

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## Fore! Conference Attendees Tee Off to Support Industry Education

Many RISKWORLD attendees started their conference experience on the green at the 2023 Spencer-Gallagher Golf Tournament, which took place on Sunday, April 30th at the beautiful Smoke Rise Country Club in nearby Stone Mountain, GA. The annual golf tournament raised more than \$95,000 for the Spencer Educational Foundation, the premier organization supporting risk management and insurance education.

"We are so grateful for Gallagher's 31 years of supporting our golf tournament, and to all of our sponsors and players," said Executive Director Megan Miller. "Not only do students benefit from the proceeds raised at this event, but connections are made, and lives can be changed on the course. You never know where the next handshake or putt will take your career!"

More than 130 people representing over 64 companies participated in a great day of golf and refreshments at Sunday's annual golf tournament.

The Men's First Place team was Chris Gentile (Crawford); Steve Austin, Orlando

Ojeda, and Marty Sykes (Full Circle Restoration).

The Mixed First Place team was Jordache Rawson (Butterfield Group), Andrew Harris (UNC Student), Andrew Barson (Frasco Investigative Services), and Anupa Rongala (Invensis).

The Ladies' First Place team was Lee-Ann Brown (Bradley), Joyce Lumpkin (CorVel), Sheri Wilson (Lockton), and Sharon Wolfe (Sigma 7 RHW Myers).

Closest to the pin for men was Brody Helline (StempleCrites); closest to the pin for ladies was Carrie Barbee (ServiceMaster). Longest drive for men was David Vahrenkamp (Gallagher); longest drive for ladies was Ryan Breaux (Belfor).

In addition to event sponsor Gallagher, the Spencer Educational Foundation would like to thank the following companies for sponsoring this year's tournament: Allianz, Arch Insurance, AXA XL, Belfor, CNA, Cotton, Liberty Mutual Insurance, McLaren's, Midwest Employers Casualty, Nationwide, ServPro, Service Master, ServPro of Team Luzzi, Target Solutions, Zurich.

The Spencer Educational Foundation is

"...connections are made, and lives can be changed on the course. You never know where the next handshake or putt will take your career!"

a 501(c)(3) nonprofit organization funding the education of tomorrow's risk management and insurance leaders through scholarships, grants, internship opportunities, on- and off-campus experiential learning, and support of risk management/insurance curricula. Since its founding in 1979, Spencer has awarded nearly \$9 million in scholarships and over \$8 million in grants to universities and professional institutions impacting an estimated 80,000 students through the Foundation's programming. For more information, please visit [www.spencered.org](http://www.spencered.org). ■

## RISKWORLD | SPENCER Snapshots





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INSURANCE LUMINARIES 2023



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P&C insurance is a complex business framed by detailed documents and precise regulations. But it's also essential to the underpinnings of a healthy economy and society. Today's insurance endeavors should therefore honor the industry's history while embodying contemporary processes and services. Now entering its second year, the **PropertyCasualty360 Insurance LUMINARIES** awards program does just that!

Beginning **April 3, 2023**, you can nominate individuals, teams, companies, programs, practices or products that are reinventing and reinvigorating the property and casualty insurance business.

## NOMINATIONS WILL BE ACCEPTED IN FIVE CATEGORIES:

-  **Technology Innovation**
-  **Risk Management Innovation**
-  **Innovation in Workplace Culture**
-  **Coverage Innovation**
-  **Claims Innovation**

Watch PropertyCasualty360.com for ongoing Insurance LUMINARIES updates or go directly to the nomination page at <https://propertycasualty360luminaries.awardsplatform.com/>

Don't miss this chance to honor and elevate those in your business who are truly making a difference... Submit your **PropertyCasualty360 Insurance LUMINARIES** nominations today!

**Nominations will be accepted through May 31, 2023.**

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