Shifting Diversity in Risk
‘From a Noun to a Verb’

by Justin Smulison

RIMS hosted its second annual Diversity Meet-Up at the Boston Convention and Exhibition Center on Sunday afternoon. “The D&I In Our DNA: Strengthening the Foundations of the Insurance Industry” discussed finding solutions and methods to building and creating inclusive cultures that dually succeed on business and moral levels. With approximately 200 students and professionals in attendance, the networking and educational session clearly maintained its momentum from last year.

Sponsored by Marsh, the session kicked off with opening remarks by 2018 RIMS President Robert Cartwright, Jr., division manager of Bridgestone Retail Operations, LLC. Now the chair of the RIMS Diversity & Inclusion Advisory Council, he said that one of its main goals is to help the profession act on the issue by changing it from “being a noun to a verb.”

“Industry professionals need to know that inclusion means more than just race or gender or orientation, it means diversity of thought,” the ex officio said. “You can’t have a real conversation without acknowledging that. And that provides the opportunity for ideas to come together.”

Moderated by Alex Amonett, Marsh’s global leader of inclusion, diversity and colleague experience, a panel then continued the dialogue. Featured speakers included Jennifer Santiago, director of risk management at Novartis and member of the RIMS D&I Council; John Doyle, president & CEO of Marsh; and The Hartford chairman & CEO Christopher J. Swift and chief diversity & inclusion officer Susan Johnson.

The panelists explored the business imperative of inclusion and diversity throughout the risk management field. Topics ranged from increasing awareness and developing talent and driving accountability, and sustaining growth and innovation. The topic of individuality also factored in, particularly when considering workplace etiquette and appearance.

Santiago said she had noticed the shift in the newer generations of risk professionals in that they were more willing to own and pronounce their individualism. “Employees can talk with their feet, and walk up or away,” Santiago said. “Many want to see elements of themselves in the culture.”

Before adjournment, the Women in Digital #ReWrite Hackathon winners were announced. A trio comprised of young women, Team Breeze won the challenge by creating a prototype for small businesses that recommend insurance and risk management solutions using real-time data.
Extreme weather can have a lasting impact on your business. FM Global’s Global Flood Map can pinpoint flood zones to help companies determine if they should build or head for higher ground. See us at booth #1033.

RESILIENCE IS A CHOICE.
Hit a Career Grand Slam at RIMS 2019
by Shauntay Jones

Welcome to the RIMS 2019 Annual Conference & Exhibition! We’re excited to have you with us in Boston, one of the oldest US cities. As you know, expectations for the risk management profession are incredibly high. Risk professionals have to anticipate and mitigate myriad risks, be strong communicators, have a global perspective, think strategically and much more. Use this time to get your education, networking and innovation bases loaded so that you can hit a grand slam in your risk career.

RIMS 2019 offers a vast selection of career development opportunities to equip you with the knowledge, tools and connections you need to elevate your risk program and career. How will you hit a grand slam at RIMS 2019? Here are some ways you can start:

Get a global perspective. Hear keynote speaker Erin Meyer, author of The Culture Map, offer guidance on how to navigate cultural differences when you work internationally so that you can be more effective. Then visit the Global Studio at RIMS HQ (Booth #799) to network with attendees from around the world and learn about international risk management. Stop by for 20-minute globally-focused sessions including International Surety for Dummies; Strengthening the Foundations of the Insurance Industry; Taking Diversity and Inclusion to the Next Level: Industry Leader Panel Discussion; and The Global D&I Dilemma.

Get inspired to reach the heights of your career. Attend the General Session and the Awards Reception to celebrate and be motivated by your award-winning peers such as Risk Manager of the Year Luke Figora. Stick around for the Closing Keynote to hear from respected sports icon Billie Jean King. King will discuss her triumphant career, how she thrived in the face of inequality and paved the way for women around the world.

Get Social at RIMS 2019

At RIMS 2019, attendees, exhibitors, staff and industry press will be posting a play-by-play of conference events and activities on social media. Get in on the action and interact with fellow attendees, speakers, exhibitors, the RIMS Board of Directors, members and staff. Win prizes, share your photos and experiences, ask questions—we want to hear from you.

Social media sponsor FM Global will also be reporting throughout the conference. Look for their posts on the live social media feed in the Marketplace and on screens throughout the Boston Convention and Exhibition Center.

In addition, don’t forget to download the RIMS 2019 Mobile App to keep up with the latest news and information. Simply download the RIMS Events app and enter the login information you used to register for the conference. Sedgwick is the gold sponsor and Gallagher is the silver sponsor of the RIMS 2019 Mobile App.

Check out RIMS-TV Live, also sponsored by FM Global, for live updates and interviews throughout the conference at the front of the 900 aisle. You can watch daily recaps, interviews with special guests, event highlights and coverage on screens throughout the convention center, in your hotel and on RIMS.org. We are also livestreaming the general session and opening keynote. After the conference, videos will be available at RIMS.org.
Visit the Water Station

RIMS 2019

OLD REPUBLIC AEROSPACE
OLD REPUBLIC CONTRACTORS
OLD REPUBLIC PROFESSIONAL

OLD REPUBLIC RISK MANAGEMENT
OLD REPUBLIC SPECIALTY
PMA COMPANIES

www.orgig.com
RIMS Supports Cradles to Crayons Charity

by Shauntay Jones

The 13th Annual RIMS Community Service Project, sponsored by ESIS (a Chubb business unit), is volunteering with Cradles to Crayons, a national organization that helps alleviate childhood poverty from birth to age 12, by collecting and distributing basic necessities such as clothes, shoes and school supplies. This is RIMS’ second time supporting the organization; RIMS attendees assembled care packages at the Cradles to Crayons “Giving Factory” seven years ago at RIMS 2012 in Philadelphia.

This year, RIMS attendees can assist the organization on-site at the Boston Convention and Exhibition Center (BCEC). They can visit Cradles to Crayons in the main lobby from Sunday through Wednesday to participate in various projects including assembling hygiene kits and writing letters to encourage children and their families.

Since its founding in Boston in 2002, the organization has expanded to locations in Philadelphia and Chicago. In Massachusetts alone, more than 305,000 children aged 12 and younger are impoverished or homeless. To date, Cradles to Crayons has served 1.4 million children and had more than 365,000 volunteers.

“More than generously sharing their professional experiences and knowledge, year-after-year our conference attendees unselfishly take time out their schedules to participate in our Community Service Project,” said RIMS CEO Mary Roth. “This endeavor was created to show our gratitude to our host city and to remind us how these small acts of kindness can mean so much to so many people. I want to thank Cradles to Crayons for allowing RIMS to contribute and wish them continued success.”

“We are so grateful that RIMS has chosen us as their community service project partner this year,” said Jenn Askjaer, executive director at Cradles to Crayons Boston. “We appreciate their commitment to helping local families who need a helping hand. This effort will go a long way in helping local children who are in need.”

If you're interested in getting more involved after RIMS 2019, Cradles to Crayons has many opportunities. You can volunteer at The Giving Factory warehouse by processing donated items, host a donation drive in your community, submit new and like-new items to a local drop-off site or donate funds. Visit cradlestocrayons.org for more information.

RIMS 2019 Snapshots
Certainty in an unpredictable world is rare. In business it’s priceless. That’s why our innovative parametric coverage uses simple, unambiguous trigger mechanisms to respond to the devastating events that can disrupt business. Our parametric coverage gives you the ability to protect yourself against the things you can’t control but can prepare for – weather volatility, earthquakes, storms and floods. It’s a complement to traditional insurance coverage that you can rely on. Uniquely, our pay-out is immediate, allowing you to handle supply chain disruptions and covering extra expenses you might incur. Together we keep your business running whatever the circumstances. **We’re smarter together.**

corporatesolutions.swissre.com/rims2019

Visit our insurance experts while at RIMS to learn more - booth #683.

Swiss Re Corporate Solutions offers the above products through companies that are allowed to operate in the relevant type of financial products in individual jurisdiction including but not limited to insurance, reinsurance, derivatives, and swaps. Availability of products varies by jurisdiction. This communication is not intended as a solicitation to purchase (re)insurance or non-insurance products. © Swiss Re 2019. All rights reserved.
RIMS President Gloria Brosius talks about her presidency’s theme of “Great Expectations” and how RIMS can offer them to the next generation of risk professionals by Justin Smulison

Gloria Brosius, 2019 RIMS president, is the director of risk management for Pinnacle Agriculture Distribution, Inc., based in Loveland, Colorado. The theme for her presidency is “Great Expectations,” but it is more than a slogan or a nod to the literary classic—it accurately describes the standards to which organizations hold risk managers. It also characterizes her initial outlook when she joined RIMS 22 years ago, and her plans to further engage membership and the international risk management community.

Q: What will be the focus of your presidency?
A: I plan on focusing on ensuring that we have an inclusive society that allows risk professionals to meet and exceed the expectations of our organizations. Expectations today have never been higher for organizations and risk professionals to quickly adapt and implement emerging technologies, proactively and continuously address cyber exposures, brace for political change and uphold ethical and social standards. And understanding that their decisions could mean the difference between success and failure, global business executives are depending on their risk management teams for enterprise-wide risk intelligence and dynamic strategies.

Risk professionals are expected to have a high degree of institutional knowledge and communication skills, global qualifications that showcase their ability to tackle the unexpected, regulatory awareness, as well as a strategic and innovative mindset that supports changes in technology, organizational growth, and profitable initiatives. I am really looking forward to a great year of promoting the risk management profession and expanding the global base of RIMS.

Q: How has risk management evolved during your career?
A: Risk management today is much more recognized by leadership as a key function within an organization, whereas years ago, we were really just seen as the insurance people in an organization. And I feel that RIMS has also grown and evolved. There is a much larger network of learning and networking opportunities that are available and that all supports the continued growth of a risk professional’s knowledge.

Risk professionals are always asking themselves how to stay ahead of these evolving risks, and how to get the knowledge needed to address their complexity. It is a continual process.

Q: What threats should risk professionals be most concerned about in the short- and long-term?
A: Amid volatility in our world, risk professionals need to balance both risks and opportunities. Cyber is still a fairly new risk that has only been present in our lives for 20 years or so, but every day there seems to be a new attack or breach, and the insurance coverage is changing as well. I feel the insurance coverage available today is so much better than it used to be, but risk professionals and their organizations must be diligent with cyber awareness and controls in order to protect themselves.

Corporate ethics has crossed another threshold we need to be aware of.

Q: What will be the focus of your presidency?
A: I plan on focusing on ensuring that we have an inclusive society that allows risk professionals to meet and exceed the expectations of our organizations. Expectations today have never been higher for organizations and risk professionals to quickly adapt and implement emerging technologies, proactively and continuously address cyber exposures, brace for political change and uphold ethical and social standards. And understanding that their decisions could mean the difference between success and failure, global business executives are depending on their risk management teams for enterprise-wide risk intelligence and dynamic strategies.

Risk professionals are expected to have a high degree of institutional knowledge and communication skills, global qualifications that showcase their ability to tackle the unexpected, regulatory awareness, as well as a strategic and innovative mindset that supports changes in technology, organizational growth, and profitable initiatives. I am really looking forward to a great year of promoting the risk management profession and expanding the global base of RIMS.

Q: How has risk management evolved during your career?
A: Risk management today is much more recognized by leadership as a key function within an organization, whereas years ago, we were really just seen as the insurance people in an organization. And I feel that RIMS has also grown and evolved. There is a much larger network of learning and networking opportunities that are available and that all supports the continued growth of a risk professional’s knowledge.

Risk professionals are always asking themselves how to stay ahead of these evolving risks, and how to get the knowledge needed to address their complexity. It is a continual process.

Q: What threats should risk professionals be most concerned about in the short- and long-term?
A: Amid volatility in our world, risk professionals need to balance both risks and opportunities. Cyber is still a fairly new risk that has only been present in our lives for 20 years or so, but every day there seems to be a new attack or breach, and the insurance coverage is changing as well. I feel the insurance coverage available today is so much better than it used to be, but risk professionals and their organizations must be diligent with cyber awareness and controls in order to protect themselves.

Corporate ethics has crossed another threshold we need to be aware of. With the advent of the #MeToo movement, there is a great impact on workplace culture, and the opportunities for education and training are there. There is an impact on directors and officers and the overall corporate reputation that risk professionals can help manage.
We develop risk management strategies and insurance solutions to help protect companies today so they can focus on tomorrow.

Welcome to what's next — from here, go anywhere.

Monday’s Speakers

Is your construction crew going “green”? Medical marijuana and your liability
Matt Rodliff, Sr. Claims Manager, Construction, Liberty Mutual
11:40 a.m. – 12:00 p.m. | Innovation Hub

Side effects and risks of artificial intelligence
Ian Mackenzie, Director, Corporate Strategy & Research, Liberty Mutual
1:45 – 2:05 p.m. | Innovation Hub

Leveraging D&I to uncover a gold mine of talent, growth and profit opportunities
Clive McCarthy, Sr. Branch Manager, PI Distribution, Liberty Mutual
3:00 – 4:00 p.m. | Room 253A

Some policies may be placed with a surplus lines insurer. Surplus lines insurers generally do not participate in state guaranty funds and coverage may only be obtained through duly licensed surplus lines brokers. © 2019 Liberty Mutual Insurance. Insurance underwritten by Liberty Mutual Insurance Co., Boston, MA, or its affiliates or subsidiaries.

Proud supporter of RIMS, visit us at booth 733.
Celebrating 40 years of funding the education of tomorrow’s risk and insurance leaders, the Spencer Educational Foundation remains true to its roots and its namesake’s passion: education. In 2018 alone the foundation awarded 82 scholarships totaling more than $500,000. Since its creation the foundation has touched more than 66,000 lives through its scholarships and grants. This week, the foundation is looking to raise $40,000 to further support the risk management leaders of the future.

Spencer at 40: Fulfilling Industry Needs

by Andrew Miller

“The foundation has a rich, deep history and supports the industry through three initiatives: scholarships, grants and generating awareness about the profession,” said Spencer chairperson Marya Propis. “We are pleased to be able to continue to expand the programs we have. I think a great example of this is the way we have expanded our curriculum development program. It’s a real nod to our ability to keep our finger on the pulse of what’s happening in the education arena in terms of how that supports risk management and insurance professionals.”

In 2019, the foundation awarded curriculum development grants to New York University (NYU), Eureka College and Northern Arizona University. The grant for NYU will focus on insurtech, while the other two will focus on introducing risk management within the business school curriculum. Also this year, the foundation provided a grant to New Mexico State University to introduce risk management into its law curriculum.

Foundation grants are also being used to help attract new students to the industry. Georgia State University will be focusing on bringing more women into the profession, and Gamma Iota Sigma is developing an “Opportunity Knocks” initiative that will create additional awareness about the profession on college campuses.

“The foundation is focusing on the teachers of risk and insurance,” said programs director Angela Sabatino. “We will be awarding a new $10,000 doctoral scholarship so we can add more teachers.”

The Foundation also provides experiential learning opportunities, such as the Summer Internship Grant Program. Risk managers can apply for a grant to fund a summer internship in their department. The grant amount was increased from $5,000 to $7,500 so that risk managers could offer a competitive salary.

To help the foundation reach its goal, text SPENCER to 444-999, stop by the Spencer booth in the registration area or go to www.spencered.org.

About Robert Spencer: Commitment to Education “I think he would probably be very humbled that this was even done,” said Spencer Director Emeritus Jim Newton, who worked with the foundation’s namesake, Robert Spencer, at Fuqua Industries. “Our initial thoughts were a dream of providing ten $10,000 scholarships. That has been surpassed and Bob [Spencer] would be very proud. This is a great legacy for him.”

Robert served the Atlanta Chapter of RIMS in all officer positions including president in 1973. He also served as a vice president of RIMS from 1974–1977 and RIMS president from 1977–1978. He was a founding member of the Canadian Institute of Chartered Accountants. He was posthumously inducted into the Risk Management Hall of Fame in 2013.

“Bob felt that the risk management field was not that well known,” Jim said. “It seemed that you were either an underwriter or you were a broker, and he wanted to move the risk management field forward. That’s why he started visiting the schools and talking with the department heads at the University of Georgia and Georgia State, and nationally. He wanted to get the word out that risk management is a great field; he just loved it.”

“I remember him talking about going to colleges and speaking in different classes, and I thought, you know, that’s pretty interesting,” said Libby Swinson, Robert’s daughter. “He always wanted to share his knowledge. I didn’t really understand what he did when I was young, but he would always make sure he would tell me about it.”

“He liked people to have the knowledge. He enjoyed interacting with the younger generation and sharing his passion for what he did. He truly loved his job. He didn’t look at it as a job. It was his future. And, he hoped for the rest of the world’s future. So, insurance and risk management was extremely important.”

Robert Spencer was instrumental in developing what is now the Anita Benedetti Student Involvement Program, which brings students to the RIMS Annual Conference and Exhibition. This year, 36 students from around the world are at the RIMS conference because of a grant from Spencer.

“He would be totally amazed and very pleased,” said Charlotte Spencer, Robert’s widow. “He was very interested… his whole family was very interested in education. So, this just follows right along. He always took an interest in the younger generation coming into the business and kind of focused on them. He would be totally pleased. I’m sure because it would be part of his accomplishments in his short life.”
BETTER CLAIMS INTAKE
BETTER OUTCOMES

Comprehensive Claims Intake & Distribution Solutions
Visit us in the RIMS Marketplace at Booth #1000
www.netclaim.com   +1 844-904-FNOL
Sitting at the top of many risk professionals’ priority list are technological innovations. Many forms of new technology have already infiltrated organizations’ operations. They have improved processes, increased efficiency and enabled more opportunities to better serve or provide solutions for customers.

But, with every passing day, new technologies—especially in the form of artificial intelligence (AI)—are introduced and risk professionals must proceed with caution. In a relatively short period of time, they must determine the technologies’ value to the organization and identify its potential to increase exposures.

However, according to the new RIMS Professional Report: Making Sense of Artificial Intelligence and Its Impact on Risk Management, the risk of not adopting some form of AI can be much greater than the potential risks of implementation.

Authored by Tom Easthope, RIMS Strategic and Enterprise Council member and director of Enterprise Risk Management at Microsoft, the report explores forms of AI available to organizations, common implementation scenarios for risk professionals to consider, as well as opportunities for those professionals to advance their careers in light of the emergence of AI technologies.

“The report explores AI’s foundational concepts, such as data and algorithms. It also discusses forms of AI, such as artificial general intelligence, (often referred to as “thinking machines” along the lines of C-3PO from the “Star Wars” films) and artificial narrow intelligence (ANI) which focuses on tasks that have major business impacts, including image recognition, credit card fraud detection and speech recognition. Citing research that AI-derived business value will be worth $3.9 trillion in the next three years, ANI presents risks and opportunities for risk professionals and their companies.

And while the report suggests that changes introduced by AI innovation and automation will impact jobs and tasks in the risk, compliance and insurance industry, it also presents methods to keep professionals less expendable, if they’re willing to embrace the technology.

“While change is inevitable, it does not mean that your risk career must end,” the report states. “Essentially, if you understand the organization’s strategy and how it can enhance its operations with ANI or the context around data, then you have something to offer.”

RIMS Strategic and Enterprise Risk Management Council (SERMC) is organized to provide leadership on strategic and enterprise risk management research, practices, topics and issues, in alignment with RIMS’ vision, affiliations and partnerships. SERMC comprises RIMS members, academics, strategists, consultants and other practitioners who are experienced with strategic and enterprise risk management and related issues.

“While change is inevitable, it does not mean that your risk career must end.”
You’re determined to move your business forward with confidence. We partner with you to create customized, innovative solutions in insurtech and key partnerships to provide risk management for tomorrow.

Know You Can

The right partner

axaxl.com

Ranked Highest in Customer Satisfaction among Large Commercial Insurers by J.D. Power, three years in a row.
What’s new in the Marketplace?

by Shauntay Jones

The Marketplace features nearly 400 booths and thousands of risk professionals traveling from booth to booth. It’s overwhelming even for the experienced annual conference attendee. We’ve extended Marketplace hours to give you more time to look around. So what booths should you visit? In addition to visiting booths related to your organization’s industry or needs, we recommend checking out these booths:

RIMS-TV Live Studio (Booth #1)
We want to hear from you! Make your on-screen debut at RIMS 2019. Tell us your thoughts about conference events and sessions, the field of risk management or your professional experience. Head over to the RIMS-TV Live Studio, now located on the Marketplace floor near the main exhibition hall entrance.

Start-Up Stadium (Booths #1-SUS – #12-SUS)
This new feature is a dedicated section of the Marketplace that showcases emerging risk management solution providers that offer innovative ways to help you advance your organization’s risk management program. On Wednesday, these start-up companies will participate in “RIMS Tech, the InsurTech Competition,” a Shark Tank-style competition where they can demonstrate their technologies to a panel of judges. The Start-Up Stadium booths are located at the front of the 700 aisle.

Thought Leader Theater (Booth #599)
RIMS Thought Leader Theater (TLT), sponsored by Swiss Re Corporate Solutions, hosts 20-minute interactive discussions on topics such as insurtech, stress management, catastrophe management, enterprise risk management, cyber insurance and more. This popular feature has now expanded to its own booth to accommodate even more attendees.

RIMS HQ (Booth #799)
Be sure to visit us at RIMS HQ, your go-to place for learning and building valuable connections with RIMS members and the larger risk community. Here are resources you should take advantage of at RIMS HQ:

Career Lab
Visit the Career Lab to attend concise sessions that will transform your career. Attend “Set Your Career to Soar” from 10:00 – 10:20am on Tuesday to learn how to define your goals and evaluate your performance. If you’re a risk management rookie, you don’t want to miss “Ten Building Blocks to Risk Leader Success” to learn how you can achieve success and longevity in the field. You can also attend sessions on the RIMS-CRMP Certification to hear from RIMS-CRMP holders on how earning the certification as benefited their careers. Then you can hear from RIMS-CRMP Commission members on how to earn your RIMS-CRMP. Additionally, a professional photographer will be on hand to take free headshots with minor touch-ups.

Wellness ZENter
Visit the Wellness ZENter, sponsored by Sedgwick, to achieve zen and stay focused throughout your RIMS 2019 experience. Sedgwick experts and industry leaders will discuss ideas that can guide your next steps toward health and productivity in the workplace. Sessions will cover social determinants of health, medical marijuana, employee care and intermittent fasting. A popular session from last year that you don’t want to miss is “Therapy Animals in Action!” Animals can have a positive impact on our mood; attend one of five sessions to relax and recharge with some furry friends.

Publications Corner
Grab the latest RIMS publications and reports that will help you become an even more informed risk professional. Recent publications include RIMS Legislative Review: The Risk Management Implications of Conflicting Federal and State Cannabis Laws, Active Shooter Preparedness for Your Organization and Cyber Insurance: Considerations for Businesses.

Member Lounge
You’re sure to need a break after walking all over the convention center. Take a load off in this exclusive members-only area. Network and relax with your fellow RIMS members as you enjoy complimentary refreshments. Stay connected and charged up with WiFi service and charging stations. Not a RIMS member? Learn how you can join to enjoy this and many other RIMS member benefits.

Global Studio
We also recommend that you check out one of our global sessions. The Global Studio has been relocated to the Marketplace and sessions shortened to 20 minutes to make them more accessible. We now offer 22 global sessions this year instead of eight, so you can attend sessions about captives in Latin America, global supply chain operations, international surety, Asian and Indian multinational organizations and more.

Don’t forget—RIMS HQ is also where you drop off your completed Treasure Trek passports and HQ Trivia answers. And we have giveaways! So stop by and say hello—we can’t wait to see you.
CLIENT CENTERED.

SOLUTION ORIENTED.

Specialized expertise and flexible program design supported with relationship-driven customer service.

Let’s start the conversation.

Visit Us at Booth 663

SafetyNational.com | 888.995.5300

Workers’ Compensation | Commercial Liability
Public Entity Liability | Commercial Auto | Cyber | LPTs
ON THE SCENE

What are you most excited about at RIMS 2019?

Richard Rabs
ST Management, Inc.
“This is the event that I look forward to each year. I get to meet up with old friends, there’s always a hidden gem in the Marketplace and I enjoy attending the education sessions, especially the ones outside of my skillset.”

Meagan Morgan
Cora Physical Therapy
“The networking events at RIMS 2019 are an excellent place to make connections and potentially meet some future clients…plus, they’re a lot of fun.”

Jackie Arbelaez
Cora Physical Therapy
“The education sessions are fantastic. They are extremely informative and are so important and helpful for building our business.”

TWEETS OF THE DAY

Thanks to host city @CityOfBoston. Attending #RIMS2019. So full of #AmericanHistory!!! @buffalo_barb

Attended my first RIMS Conference in 1990 in Boston. This will be #30 and once again in Boston (perfect attendance by the way). Stop by our booth. Great things are happening at GB. #RIMS2019 @gbtpa @Bobmthope

The #RIMS2019 show hall is under development and incredibly impressive! @RIMSorg is putting on an amazing show in #Boston. @cmaligecyeg

TUESDAY PREVIEW

Don't miss these must-attend events tomorrow, April 30!

5th Annual Spencer/Sedgwick 5K FunRun
Presented by Sedgwick
6:30 AM – 8:00 AM | BOSTON COMMON
Help raise awareness for the Spencer Educational Foundation. Run or walk around the country’s oldest public park. On-site registration available.

Marketplace Social Luncheon: Castle Island
12:00 PM – 1:15 PM | MARKETPLACE
Enjoy some of Beantown’s best cuisine. From fish and chips to locally produced meats and cheeses, we’ll have something sure to please everyone.

Marketplace Social Reception: New England Fall Fest
4:00 PM – 5:00 PM | MARKETPLACE
Spring is here, but we can still celebrate autumn in New England with delicious fall cocktails and treats. Stop by and trade business cards over a spiced apple cider!
Gaps in cyber coverage?
Renewal requirements in Paris?
What limit is enough?
Large-block property capacity that lasts?

Chubb has answers.

Chubb has more than 625 offices worldwide, and we’re here to put our vast global capabilities to work for you. From innovative cyber coverage and the most advanced risk management technology, to industry-leading benchmarking data and multi-year property solutions, Chubb has you covered.

Visit us at booth #717

Chubb. Insured.”

chubb.com/us/RIMS
The RIMS 2019 opening keynote address will be delivered by Dr. Erin Meyer, a professor at the INSEAD school of international business in France, and the author of *The Culture Map: Breaking Through the Invisible Boundaries of Global Business*. She discussed with us the concept of “culture mapping,” and how today’s morning address will provide risk managers with methods for assessing cultural rituals and differences before conducting international business.

Q: What will you discuss in the keynote address at RIMS 2019?

A: I will be talking about globalization and how it is impacting our effectiveness when we work internationally.

Risk professionals might be supervising a building code in Indonesia or leading a global team made up of Brazilians and Polish people, for example, and what it means to communicate effectively or make decisions can vary from one country to another. I will be presenting a “culture mapping” model that will help participants decode how these cultural differences are impacting their own effectiveness and then think about strategies for working in a more efficient way.

Q: What has your experience with risk managers been like?

A: I’ve noticed that risk professionals were usually in situations where—if they were working internationally—they were collaborating with just one other country at a time. But that has changed recently. In the last couple of years, they’ve often been in these multicultural environments and that’s where the culture mapping tool becomes so important.

When working in a multicultural team, you’ll find that different members have totally different impressions of the same country that they’re working in. This is all part of the concept of what I call “cultural relativity”—where we might have totally different impressions of what’s going on, based on our own cultural perspective. We will explore all this in the keynote.

Q: What details of your research have surprised you?

A: We’ve researched expatriate failure rates and looked at people moving from one country to another who had to return home early because they weren’t able to integrate into their new society. And what came up is the highest failure rate was not “Americans moving to China” or “Japanese moving to the Netherlands,” for example. It was Americans moving to the UK.

And I think that’s very interesting because it represents something called “cultural dissonance,” which arises when we think the other culture is the same as ours because of external indicators, like language. For example, when Americans start working with the British and they’re all speaking the same language and eating the same food they assume things will not be so different from their home country.

Q: Does that make them seem too lax in their work?

A: They don’t give culture itself as much thought, and the consequence can be that they are perceived as incompetent [by the new colleagues]. So when you’re looking at the culture map—which we’ll be talking about during the keynote—it’s that small differences that cause problems. Awareness of those differences is crucial.

Q: How has technology created communication challenges?

A: When we’re working at a distance we can lose the visual cues that help us, even in our own culture, to understand what’s going on. And when we bring in technology we all lose those visual cues—especially when you consider conference calls, for example. So, in some ways that kind of brings us back to a more standard communication platform but it does make things complicated because of course, we have different ideas about how to use technology in different parts of the world.

For a full RIMScast episode with Dr. Meyer, visit [www.RIMS.org/Resources/Pages/RIMScast.aspx](http://www.RIMS.org/Resources/Pages/RIMScast.aspx)
SMOKE & SOOT REMOVAL • WATER EXTRACTION • DEHUMIDIFICATION • EMERGENCY BOARD-UP
GENERAL CONTRACTING & RECONSTRUCTION • MOLD REMEDIATION • AIR DUCT CLEANING
STRUCTURAL CLEANING & DECONTAMINATION • STRUCTURAL SHRINK WRAP PROTECTION
CONTENTS RESTORATION • DOCUMENT & MEDIA RECOVERY • ELECTRONICS RESTORATION
MACHINERY & EQUIPMENT DECONTAMINATION, REPAIR AND REBUILD
SEMICONDUCTOR TOOL DECONTAMINATION • ENVIRONMENTAL SERVICES • CONSULTING SERVICES

VISIT OUR BOOTH #917

BELFOR®

24-HOUR EMERGENCY SERVICE • 1.800.856.3333 • BELFOR.COM
Spencer Events Raise More Than $150,000 for Risk & Insurance Education

by Andrew Miller

The Spencer/Gallagher Golf Tournament and Spencer/Sedgwick 5K FunRun have raised more than $150,000 in total for the Spencer Educational Foundation, the premier organization supporting risk management and insurance education.

On Sunday, April 28 more than 100 participants representing 42 companies enjoyed a day of golf and refreshments at the 28th Annual Spencer/Gallagher Golf Tournament at the Pinehills Golf Club. The tournament, sponsored by Gallagher, raised approximately $35,000 for the foundation.

“It’s coming together for a common cause,” said Butler Bourgeois, tournament chairman, Spencer board member and area vice president for Gallagher. “We have a great time, but more importantly, we are directly helping our future employees. Our event enables Spencer to accomplish its mission and help our future business leaders.”

The team who won the tournament included Andy Hixson, David Pearson, Bobby Chiasson and Austin Stone, all from NorthStar Recovery Services, Inc. The second place team included Daniel Robinson of Capehart & Scatchard, P.A., Karen Lesko of TRISTAR, Matthew Blank of Friedman LLP and Neil Andrews of Heltia Insurance Switzerland. The third place team included Lisa Chapman of Therapy Direct, Norman Meullen of Therapy Direct, Theresa Williams of BELFOR and Jack Rosenberg of Rosenberg & Parker.

Winning longest drive for the women and men were Mary Sawler of Paradigm and Jonathan Cox of Hyatt Hotels, respectively. The most accurate drive award was captured by Mark Holt of Alliance Insurance Group.

Early Tuesday morning, more than 285 conference attendees will run or walk through Boston Common as part of the 5th Annual Spencer/Sedgwick 5K FunRun. Registration and warm-up will begin Tuesday at 6:15 am in Boston Common; the race will start at 6:45 am. Those interested in running at America’s oldest park can still register at the Spencer booth in the convention center lobby or on-site at Boston Common. Registration is $50.

“We are excited to be celebrating our fifth 5K,” said Jonathan Mast, race director and digital strategy director at Sedgwick. “This event brings together people from across the industry to have fun and exercise for a great cause.”

In addition to presenting sponsor Sedgwick, platinum sponsors are Advisen, AXA XL, Concentra, FM Global, Liberty Mutual, Mitchell, MTI America, One Call, Paul Davis National, Origami Risk, Safety National and Zurich.

The top three male and female competitors will be recognized. This year’s event also features the Advisen Series, which includes awards for the top teams, as well as the fastest senior executives, brokers, insurers, risk managers, service providers and students. The winners’ names and event photos will be published on the Foundation’s website.

“These events are impactful, meaningful and fun,” said Robin Joines, president of Spencer and VP of risk management for Sedgwick. “More importantly, the funds raised from them help Spencer accomplish its industry critical mission of funding education. We appreciate the generous support of Gallagher and Sedgwick, as well as all of the event sponsors and participants.”

Spencer awards scholarships and grants in risk management and insurance, facilitates internship opportunities, and provides a Risk Manager in Residence program to universities. For more information about Spencer, visit www.spencered.org.

SAVE THE DATE!
Spencer’s 11th Annual Gala Dinner will be held in New York on September 19. The honorees are M. Steven DeCarlo, Executive Chairman, AmWINS Group, Inc. David North, President & CEO, Sedgwick. Learn more at spencered.org.

Support the Spencer Educational Foundation!
Text SPENDER to 444999 today.
The way we look at it, we have one job to do—making sure nothing stops you from doing yours.

Risk. For large companies you represent, dealing with risk can be complex and time-consuming. Which is why it’s good to have a partner like Sentry. We’ll help you—and your clients—manage and take care of the details by listening, learning, and working together. With an A.M. Best rating of A+ for 27 years in a row, we’re ready to provide the coverages, claims, and safety services to fit your clients’ needs.

Learn more about how we can help you at Sentry.com/RightByYou/NA
Boston Sights | Seaport District
by Shauntay Jones

Boston’s Seaport District is the youngest neighborhood in the city. What was once a drab construction zone filled with parking lots is now a bustling area with restaurants, art, entertainment and shops. Take a break between sessions and explore this growing community.

THE INSTITUTE OF CONTEMPORARY ART
25 Harbor Shore Dr | icaboston.org | $10 – $15
T/W/Sat/Sun 10am – 5pm, Th/F 10am – 9pm
Take a stroll along the pier and visit this angular glass museum that is as much a piece of art as the works housed in it. Exhibitions currently on view are Huma Bhabha: They Live; Ragnar Kjartansson: The Visitors; ICA Collection: Entangled in the Everyday and Nina Chanel Abney.

AIR SEA LAND | OKUDA SAN MIGUEL
Seaport Blvd | bostonseaport.xyz
This installation of seven sculptures lines Seaport Boulevard from Sleeper Street to E. Service Road. Keep an eye out for these colorful sculptures that explore the connection between humans, animals and nature. Get your cameras ready!

BOSTON DESIGN CENTER
One Design Center Place | bostondesign.com
Free M – F, 9am – 5pm
If you’re an HGTV fan or you’re planning a redesign, you should definitely check out Boston Design Center (BDC). With seven floors of showrooms, you are sure to gain plenty of inspiration. Ready to buy? Consult with a designer (the first hour is free) or make a direct purchase at select showrooms.

CASTLE ISLAND & FORT INDEPENDENCE
2010 William J Day Blvd | 617.727.5290
Open year-round, sunrise to sunset
Visit Castle Island to walk along the harbor and capture breathtaking views of Boston. You’ll see boats in the Boston Harbor and planes taking off and landing at Logan Airport. History buffs will enjoy the free one-hour tour of Fort Independence, an enormous granite structure that prevented British naval attacks. Literary fans will enjoy it, too—Edgar Allan Poe served there in 1827.
For over fifty years, Paul Davis has been a leader and innovator in the insurance restoration industry and is widely recognized as a top provider of restoration services. Paul Davis is proud to serve commercial property clients with disaster planning and recovery services throughout North America. **No job is too large for Paul Davis**, an insurance carrier-trusted source before, during, or following an event.

Visit Us At
**BOOTH 411**

pauldavis.com (844) 215-7898
Boston Eats | **Seaport District**

*by Shauntay Jones*

Boston’s Seaport District is the youngest neighborhood in the city. What was once a drab construction zone filled with parking lots is now a bustling area with restaurants, art, entertainment and shops. Take a break between sessions and explore the culinary delights of this up-and-coming neighborhood.

**SAPORE RISTORANTE & BAR**  
*606 Congress St | saporeristoranteboston.com  
617.476.5606*

If you’re staying at the Renaissance Boston Waterfront Hotel, you’re in luck because this Italian restaurant is right downstairs. The menu includes perfectly prepared house-made pastas—try the lobster carbonara—and inventive drink options. Even the complimentary focaccia is delicious; it’s served with oil, hot pepper and balsamic sauce, a perfect balance of sweet and spicy.

**YANKEE LOBSTER**  
*300 Northern Ave | yankeelobstercompany.com  
617.345.9799*

If you watch the Food Network, you may remember this lobster joint from “Diners, Drive-Ins and Dives.” Yankee Lobster serves the freshest, tastiest seafood in Boston—the lobster stew, stuffed clam, crab cakes and lobster rolls are all favorites. If you’re looking to impress clients with ambience, this isn’t the place. But this popular spot serves seafood so good, it doesn’t matter.

**LOLITA**  
*253 Summer St | lolitamexican.com/location/fort-point | 617.369.0931*

Dining at Lolita is an experience. This restaurant serves traditional Mexican dishes with a twist for example: crispy zucchini fritters tacos, steak sofrito quesadillas with tabasco onion rings and guacamole with Maine lobster. Not only is the food amazing, so is the atmosphere—rustic décor, candles, skulls and roses.

**COMMITTEE**  
*50 Northern Ave | committeeboston.com  
617.737.5051*

Voted the Best of Boston 2018, this Mediterranean restaurant is a testament to the fact that food brings people together. At Committee, people connect over small shareable dishes that servers bring throughout the meal. Patron favorites include Brussel sprouts with sweet potato skordalia, brizola (grilled pork chop) and artichoke moussaka.
That’s what it means to specialize. And you deserve a carrier that gets that. We make it a point to know all there is to know about a wide range of industries from construction and manufacturing to real estate, technology and more. With our deep specialization, The Hartford can help you develop customized solutions for the complex risks of your mid- to large-size clients – allowing us to be there for both of you in a way that many carriers cannot. The Buck’s Got Your Back.

SEE US AT RIMS BOOTH #517.
TheHartford.com/specialization

‘The Hartford’ is The Hartford Financial Services Group, Inc. and its subsidiaries. 19-ML-34874 © April 2019 The Hartford
Q: You grew up surrounded by a family in the insurance industry. How did this influence your decision to study risk management?

A: Being the fourth generation in the insurance industry, I was always surrounded by risk management and insurance conversations. I peppered my dad with questions about the basics of insurance and progressed to discussing what would be covered in different hypothetical situations over the dinner table. I was certain that getting involved in the risk and insurance industry would be a great choice for me. The combination of math, social science, communication and critical reasoning skills made a career in the risk and insurance industry very attractive. This initial exposure opened my eyes to an industry that very few teenagers were familiar with.

Q: At the University of Wisconsin-Madison, you were selected to be a member of a small team for The Applied Learning Project. What did this entail and what did you learn?

A: The Applied Learning Project is an annual consulting project led by the Risk & Insurance MBA students at the University of Wisconsin (UW). For this specific project, a small group of undergraduate and MBA students worked directly with the risk manager for UW to analyze and visualize property and casualty as well as workers’ compensation loss data. We analyzed the data and created multiple different dashboards using Tableau to present to the UW Office of Risk Management. I gained invaluable experience working with a knowledgeable team and had the opportunity to apply all of the analytical skills that I had been learning in classes. By creating a series of dashboards, I became aware of how to communicate effectively through visualizations and the importance of sharing different information depending on the seniority of the audience. This hands-on experience made me realize that a career as a risk manager would both fit my skillset and be a profession that I’m passionate about.

Q: You have been presented with an opportunity to help with risk consultations at the Independent Insurance Agents of Wisconsin (IIAW). What excites you most about this opportunity?

A: At the IIAW in Madison, WI, I will be able to utilize the skills that I have obtained over the years at the University of Wisconsin when assisting with risk consultations and building out a risk management program for insurance agents. With several family members working as insurance agents, I have a strong passion to help and partner with agents in order to ensure their business remains a success. In addition, assisting with risk consultations and audits will be exciting to me as every day will be different and the position will provide a wide range of responsibilities. This is an excellent opportunity for me to get started in the realm of risk management.

Q: What do current executives need to know about the next generation of risk managers?

A: We are ambitious and eager to make a splash within the industry. The next generation of risk managers live and breathe data, analytics and digitization. Data is already widely used, but there are still opportunities to collect and utilize new sources. Also, up-and-coming risk managers will have a strong desire for change in order to keep up with new technology and an ever-changing 21st century.

Q: What are you looking forward to at the RIMS 2019 Annual Conference & Exhibition?

A: At the RIMS 2019 Annual Conference, I am excited to gain a wide range of experiences from the networking, RIMS Marketplace, speakers and other educational sessions. The RIMS Marketplace is one of the most exciting parts of the conference where I will be able to see the new innovations each company is coming out with. It will be captivating to see how the major players in the market approach emerging risks with new solutions.

“\text{The next generation of risk managers live and breathe data, analytics and digitization.}”
RISE ABOVE RISK

Two industry leaders are now one epic partner, poised to help you rise above risk with programs tailored to your needs.

BE PART OF SOMETHING EPIC.
RIMS 2019 Snapshots
Every day, across the globe, our team strives for one thing – to exceed our clients’ expectations. We accomplish this goal by leveraging our winning combination of People, Products and Processes. These fundamentals work together to provide expert technical solutions and premium-level service that deliver value and earn trust. But, we’re not content to rest on our past success. Today, we’re expanding our international team, adding complementary services, and deepening our expertise so we can help our clients win with every loss.

Quality solutions. World-class service.
That’s our commitment to you.
That’s McLarens.

LOSS ADJUSTING EXCELLENCE
Property | Casualty | Third-Party Administration

SPECIAL EXPERTISE
Aviation | Builder’s Risk | Business Interruption | CAT Response Construction & Engineering | Crisis Management | FAJ & Specie Hospitality | Natural Resources | Manufacturing | Marine Municipalities & Education | Transportation & Heavy Equipment Risk Services | US Middle Market

Now offering environmental consulting services through American Environmental Group, the newest member of the McLarens Portfolio.
INVESTING IN THE INSURTECH TOOLBOX

by Russ Banham

Just a few years ago, the nascent insurtech sector received scant attention from the insurance industry. But with the number of companies in the space growing exponentially, more insurers, intermediaries and risk managers are being forced to take notice.

Insurtech refers to the subset of technology startups focused on process enhancements in underwriting, claims administration, back-office systems, customer-facing interactions and other insurance activities. To date, most of the work in insurtech has focused on developing more efficient and cost-effective ways of transacting personal and small commercial lines. But these innovations have real implications for corporate risk managers. “Insurers are looking for ways to better understand, manage and price risk, but these same aims are also in play for risk managers,” said Jamie Yoder, leader of PwC’s insurance advisory practice.

For example, many of the same technology solutions designed for insurance can be used by risk managers to better evaluate corporate exposures, determine how much risk the business can bear on its own balance sheet, and decide how best to transfer remaining risk. While such capabilities would theoretically allow risk managers to reduce their reliance on brokers and carriers, their proper application would require risk managers to develop the skills to better take advantage of them.

“The next generation of risk managers will have to be very quantitative and savvy in trying new things out—just like insurance companies are trying new things out today,” said Kabir Syed, founder and CEO of RiskMatch, an early insurtech startup and developer of a platform to organize commercial insurance portfolios. “Otherwise, the sustainability of their roles will be vulnerable.”

Investment Potential

Investment in insurtech is primarily driven by venture capital. According to CB Insights, total funding for these startups in 2016 was $1.69 billion, spread across 173 deals—a 42% increase in deal volume from the prior year (a “deal” represents both new and follow-on rounds of capital provided to the startups). Since 2010, more than $4.74 billion has been invested across 470 deals.

Syed estimated that there are now more than 1,200 startups in various stages of formation, most still at seed stage, others in Series A, B and C rounds of venture capital (VC) financing, and the rest now in business and selling their wares. This broad array of startups is looking to either sell their technology products to insurers and

“The digitization of risk management and insurance is a good thing, making everyone’s lives and business better.”
WHY CALLOUT?
ARCOS Callout and Incident Manager solutions simplify critical infrastructure companies ability to respond, restore and report in real-time for service restoration and emergencies.

Using ARCOS Callout, you can:
- Schedule and fill urgent shifts, quickly and easily
- Automate painful manual processes
- Automatically stay compliant with collective bargaining agreements
- Capture historical data for easy lookup when needed, including call logs and audio recordings

With the ARCOS Mobile App you can see current shifts and see who is filling them, and make adjustments and updates to schedules right from their phone.

WHY INCIDENT MANAGER?
Emergencies happen.

Storms, floods, wildfires, security breaches, active shooters – lives can be at stake and your mission is to respond as quickly as possible.

Whether you activate your own emergency response structure or use FEMA’s Incident Command Structure (ICS), manually activating resources, exchanging information, emailing documents and reports takes up precious time when time is at stake.

ARCOS’ Incident Manager software can help with an organized solution. We solve this issue by automating the planning, staffing and scaling of the resources required to implement your emergency plan, routing the required information or communications to your incident management teams.

FIND OUT MORE:
BOOTH 362 AT RIMS 2019
brokers, or compete against them. “Roughly half of insurers fear that up to 20% of their business could be lost to insurtech in the next four or five years,” Yoder said, referring to a recent PwC survey. “The ingenuity in the space is nothing short of remarkable.”

This potential has attracted major interest from VC funds. Last year alone, more than 140 traditional and corporate VC firms invested in an insurtech startup, compared to 55 in 2011, according to CB Insights. Insurers and reinsurers were also major investors in the sector in 2016. More than 20 insurance companies created VC funds to invest in insurtech startups last year, closing more than 100 deals, while reinsurers like Munich Re and Swiss Re engaged in 79 deals.

Among the insurer VC funds is XL Innovate, which was launched by XL Catlin in April 2015 and made nine investments in 2016. “We’re placing our bets on startups that provide data analytics solutions, have developed new operating models, or offer the potential to create a new business,” said Tom Hutton, XL managing director. “In each of these cases, the startup may provide products and/or services to insurers, brokers and risk managers, depending on the focus.”

AXA Strategic Ventures, an insurer-capitalized VC fund backed by AXA, also has its eye on startups with predictive modeling and data analytics solutions. Among the fund’s investments is BioBeats, developer of a biometric machine learning platform that analyzes employee health and wellness data from wearable technologies. “The more information companies have, the better they can manage their risks,” said Manish Agarwal, the fund’s general partner. “Technologies that offer deeper insights are of interest to us.”

The technological innovation at the heart of these new companies offers great promise for managing risk in the future. “The digitization of risk management and insurance is a good thing, making everyone’s lives and business better,” Hutton said. “It may change the nature of how risks are analyzed and how insurance is transacted, but in the long run it should promise enhanced efficiencies and more cost-effective transferring of corporate exposures. At the end of the day, risk managers will have greater visibility into their company’s risks and how to better manage and insure them.”

The Insurtech Toolbox
The focus of most insurtech companies is currently on products for insurers and brokers, but many have risk management applications, or soon will. “The best innovations happening in insurtech are those designed to capture and interpret complex risk information in more refined and reliable ways,” Yoder said. “Eventually, these tools will have great applicability for risk managers to better understand their organization’s risks. In turn, this will inform better risk management practices and more cost-effective use of insurance.”

The following is just a sample of some of the companies and products that may be of particular interest to risk managers:

**Understory Weather.** The company is creating a network of solar-powered weather stations with proprietary rooftop sensors that detect weather at ground level, in contrast to traditional weather centers that collect data from satellites. The sensors provide information on a location’s humidity, temperature, wind speed and precipitation. Once enough data is collected, Understory hopes to eventually be able to predict the weather for clients in a specific location. Insurers are the primary market, but the technology may also be useful for risk managers in industries like agriculture, special events and construction.

**SecurityScorecard.** Founded by two former cybersecurity leaders and cryptographers, the company has created a cloud-based platform called Threat-Market to collect and correlate terabytes of proprietary security information from around the world. The platform assesses the strength of an organization’s cybersecurity plans, and benchmarks these plans against those of other companies. Insurers and corporate chief information security officers (CISOs) are the primary market, but risk managers can introduce the software to reduce the incidence, severity and cost of workers compensation claims.

**SafetyCulture.** The startup has created iAuditor, a smartphone app for employees to detect and prevent workplace accidents. The app is a virtual library of 22,500 safety checklists sourced from companies worldwide. This data has been integrated and analyzed using proprietary algorithms to pinpoint workplace safety risks. Plant safety supervisors are the primary market, but more broadly, risk managers can use the tool to reduce the incidence, severity and cost of workers compensation claims.

**RiskIQ.** The startup has developed a digital threat management platform that offers a unified view of an organization’s digital assets and the risks to its data. The tool anonymously monitors employees’ web, mobile and social media activities, using algorithms to assess these actions against different types of attack vectors exploited by hackers. Primary target customers are insurers, CISOs and risk managers.

**Cape Analytics.** This company has developed a cloud-based platform that incorporates computer vision and machine learning to provide automated property underwriting for insurers. The tool uses satellite photos and other geo-imagery of a home or building to determine the features such as roof type and material, square footage of the structure, and its overall condition. The images are interpreted by data analytics to refine the underwriting and pricing process. Insurers and reinsurers are the primary markets, but risk managers could also use the data to reduce commercial property insurance premiums.

**DAQRI Smart Helmet.** The startup is one of several making safety helmets embedded with sensors that inform the wearer of imminent safety issues, such as venturing too close to a machine or beyond a safety barrier. Connected to a data analytics tool, DAQRI’s visual and thermal sensors provide automated instructions guiding workers on how to perform job tasks more efficiently. While plant supervisors and foremen are the primary market, risk managers can also introduce the helmets to improve workplace safety.

Originally published in the June 2017 issue of Risk Management magazine.

“The next generation of risk managers will have to be very quantitative and savvy in trying new things out—just like insurance companies are trying new things out today.”
GIS is developing tomorrow’s leaders today, and provides a single access point to a diverse and growing network of students pursuing careers across all segments and functional areas of the industry. We deliver innovative programming, from conferences and career fairs to webinars and professional development, and engage our industry partners in collaborative initiatives to maximize our students’ exposure and experience even before they formally enter the workforce.

*What role does your organization play in the future of the industry?*

#GammalS the Future of Insurance  www.GammalotaSigma.org